

IBM Security Verify Governance Identity
Manager
10.0

*Oracle Database Adapter Installation
and Configuration Guide*



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Chapter 1. Overview

An adapter is an interface between a managed resource and the Identity server. The Oracle Database Adapter enables communication between the Identity server and the Oracle Database.

Adapters can be installed on the managed resource. The Identity server manages access to the resource by using the security system. Adapters function as trusted virtual administrators on the target operating system. The adapter creates, suspends, restores user accounts, and other functions that administrators run manually. The adapter runs as a service, independently of whether you are logged on to the Identity server.

Features of the adapter

The adapter automates several administrative and management tasks.

The adapter automates these user account management tasks:

- Reconciling user accounts and other support data
- Adding user accounts
- Modifying user account attributes
- Modifying user account passwords
- Suspending, restoring, and deleting user accounts

Note: The Oracle Database Adapter does not manage the Oracle System privileges. The following Oracle System privileges are available on the account form on IBM Security Verify Governance Identity Manager. However, these privileges are managed only on Trusted Oracle, the multi-level secure version of Oracle:

- WRITEDOWN DBLOW
- READUP DBHIGH
- WRITEUP DBHIGH
- WRITEDOWN
- READUP
- WRITEUP

Related concepts

Architecture of the adapter

Several components are involved in running and using the adapter. Install all these components so that the adapter can function correctly.

Supported configurations

The adapter supports both single and multiple server configurations.

Architecture of the adapter

Several components are involved in running and using the adapter. Install all these components so that the adapter can function correctly.

You must install the following components:

- Dispatcher
- Security Directory Integrator connector
- IBM Security Verify Adapter profile

You need to install the Dispatcher and the adapter profile; however, the Security Directory Integrator connector might already be installed with the base Security Directory Integrator product.

Figure 1 on page 2 describes the components that work together to complete the user account management tasks in a Security Directory Integrator environment.

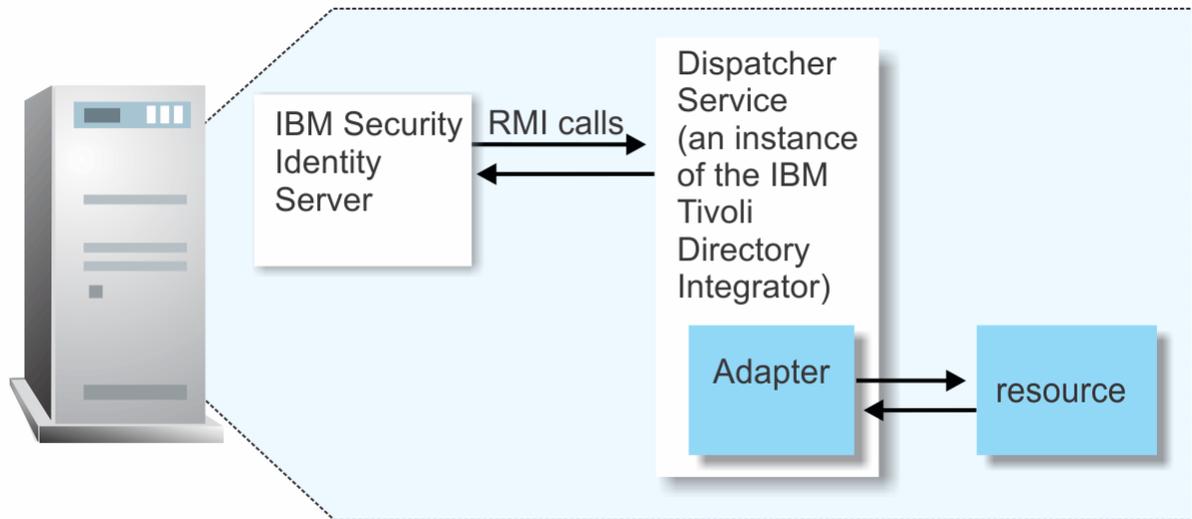


Figure 1. The architecture of the Oracle Database Adapter

Related concepts

Features of the adapter

The adapter automates several administrative and management tasks.

Supported configurations

The adapter supports both single and multiple server configurations.

Supported configurations

The adapter supports both single and multiple server configurations.

In a single server configuration, the adapter is installed on only one server. In a multiple server configuration, the adapter is installed on several different servers.

The fundamental components in each environment are:

- The Identity server
- The IBM Security Directory Integrator server
- The managed resource
- The adapter

The adapter must be installed directly on the server that runs the Security Directory Integrator server.

Single server configuration

In a single server configuration, install the Identity server, the Security Directory Integrator server, and the Oracle Database Adapter on one server to establish communication with an Oracle database. The Oracle database is installed on a different server as described [Figure 2 on page 3](#).



Figure 2. Example of a single server configuration

Multiple server configuration

In multiple server configuration, the Identity server, the Security Directory Integrator server, the Oracle Database Adapter, and the Oracle database are installed on different servers. Install the Security Directory Integrator server and the Oracle Database Adapter on the same server as described [Figure 3 on page 3](#).



Figure 3. Example of multiple server configuration

Related concepts

Features of the adapter

The adapter automates several administrative and management tasks.

Architecture of the adapter

Several components are involved in running and using the adapter. Install all these components so that the adapter can function correctly.

Chapter 2. Planning

Installing and configuring the adapter involves several steps that you must complete in a specific sequence. Follow the roadmap for the main tasks.

Roadmap for IBM Security Directory Integrator based adapters, for IBM Security Verify Governance Identity Manager 10.x

Follow this section when using the guide to install, configure, troubleshoot, or uninstall the adapter.

Pre-installation

Complete these tasks.

1. Verify that your environment meets the software and hardware requirements for the adapter. See *Prerequisites*.
2. Obtain the installation software. See *Software downloads*.
3. Obtain the necessary information for the installation and configuration. See *Installation worksheet*.

Installation

Complete these tasks.

1. Install the dispatcher.
2. Install the adapter binaries or connector.
3. Install 3rd party client libraries.
4. Set up the adapter environment.
5. Restart the adapter service.
6. Import the adapter profile.
7. Create an adapter service/target.
8. Install the adapter language package.
9. Verify that the adapter is working correctly.

Upgrade

To upgrade the adapter, do a full installation of the adapter. Follow the *Installation roadmap*.

Configuration

Complete these tasks.

1. Configure secure communication between the Identity server and the adapter.
 - a. Configure 1-way authentication.
 - b. Configure 2-way authentication.
2. Configure secure communication between the adapter and the managed target.
 - a. Configure 1-way authentication.
 - b. Configure 2-way authentication.
3. Configure the adapter.
4. Modify the adapter profiles.
5. Customize the adapter.

Troubleshooting

See the following topics.

- Techniques for troubleshooting problems
- Configure debugging
- Logs
- Error messages and problem solving

Uninstallation

Complete these tasks.

1. Stop the adapter service.
2. Remove the adapter binaries or connector.
3. Remove 3rd party client libraries.
4. Delete the adapter service/target.
5. Delete the adapter profile.

Reference

See the following topics.

- Adapter attributes and object classes
- Adapter attributes by operations
- Special attributes

Related concepts

Prerequisites

Verify that your environment meets the software and hardware requirements for the adapter.

Software downloads

Download the software through your account at the IBM Passport Advantage website.

Installation worksheet

The installation worksheet lists the information that is required to install and configure the adapter.

Complete this worksheet before you start the installation procedure for ease of reference. Make a copy of the worksheet for each adapter instance you install.

Prerequisites

Verify that your environment meets the software and hardware requirements for the adapter.

Table 1 on page 7 identifies the software and operating system prerequisites for the adapter installation.

Ensure that you install the adapter on the same workstation as the IBM Security Directory Integrator server.

Table 1. Prerequisites to install the adapter

Prerequisite	Description
Directory Integrator	<ul style="list-style-type: none"> • IBM Security Directory Integrator 7.2 + FP6 + 7.2.0-ISS-SDI-LA0019 <p>Note:</p> <ul style="list-style-type: none"> • Earlier versions of IBM Security Directory Integrator that are still supported might function properly. However, to resolve any communication errors, you must upgrade your Directory Integrator release to the versions that the adapter officially supports. • The adapter supports IBM Security Directory Integrator 7.2, which is available only to customers who have the correct entitlement. Contact your IBM representative to find out whether you have the entitlement to download IBM Security Directory Integrator 7.2.
Identity server	<p>The following servers are supported:</p> <ul style="list-style-type: none"> • IBM Security Verify Governance Identity Manager v10.0 • IBM Security Verify Governance v10.0 • IBM Security Identity Manager v7.0.x • IBM Security Identity Manager v6.0.x • IBM Security Privileged Identity Manager v2.x • IBM Security Identity Governance and Intelligence v5.2.x
Oracle Database	<p>A system that runs the Oracle database with one of following versions:</p> <ul style="list-style-type: none"> • Oracle 11g (11.1.0.x) • Oracle 11gR2 (11.2.0.x) • Oracle 12c (non-container database) • Oracle 12c (Container database) • Oracle 12c R2(Container database) • Oracle 12c R2(non-container database) • Oracle 19c (non-container database) • Oracle 19c (Container database) <p>Note: The adapter supports the Oracle versions that are described in the Oracle Lifetime Support document: http://www.oracle.com/us/support/library/lifetime-support-technology-069183.pdf.</p>

Prerequisite	Description
Oracle Thin JDBC Driver	JDBC 10.2.0.1.0 Driver Note: The driver file names are <ul style="list-style-type: none"> • <code>ojdbc5.jar</code> for Security Directory Integrator 7.0 (JDK version 1.5) • <code>ojdbc6.jar</code> for Security Directory Integrator 7.2 (JDK version 1.6)
Oracle JDBC OCI Driver Note: You need this driver for Oracle Real Application Cluster (RAC) and Oracle Transparent Application Failover (TAF) architectures.	JDBC OCI 10.2.0.x Driver JDBC OCI 11.2.0.2.0 Driver
Network Connectivity	Install the adapter on a workstation that can communicate with the service through the TCP/IP network.
System Administrator Authority	To complete the adapter installation procedure, you must have system administrator authority.
Security Directory Integrator adapters solution directory	A Security Directory Integrator adapters solution directory is a Security Directory Integrator work directory for IBM Security Verify Adapters. See the <i>Dispatcher Installation and Configuration Guide</i> .
UTC Timezone	To integrate the Oracle Database, ensure that this query is set: <pre>SELECT TZNAME FROM V\$TIMEZONE_NAMES WHERE TZNAME=' UTC '</pre>

Install the Oracle Database Adapter and the appropriate Oracle Thin JDBC drivers on the same workstation as the Security Directory Integrator.

For information about the prerequisites and supported operating systems for Security Directory Integrator, see the *IBM Security Directory Integrator 7.0: Administrator Guide*.

Related concepts

[Roadmap for IBM Security Directory Integrator based adapters, for IBM Security Verify Governance Identity Manager 10.x](#)

Follow this section when using the guide to install, configure, troubleshoot, or uninstall the adapter.

Software downloads

Download the software through your account at the IBM Passport Advantage website.

Installation worksheet

The installation worksheet lists the information that is required to install and configure the adapter. Complete this worksheet before you start the installation procedure for ease of reference. Make a copy of the worksheet for each adapter instance you install.

Software downloads

Download the software through your account at the IBM Passport Advantage website.

Go to [IBM Passport Advantage](#).

See the corresponding *IBM Security Verify Governance Identity Manager Download Document* for instructions.

Note:

You can also obtain additional adapter information from IBM Support.

Related concepts

[Roadmap for IBM Security Directory Integrator based adapters, for IBM Security Verify Governance Identity Manager 10.x](#)

Follow this section when using the guide to install, configure, troubleshoot, or uninstall the adapter.

Prerequisites

Verify that your environment meets the software and hardware requirements for the adapter.

Installation worksheet

The installation worksheet lists the information that is required to install and configure the adapter.

Complete this worksheet before you start the installation procedure for ease of reference. Make a copy of the worksheet for each adapter instance you install.

Installation worksheet

The installation worksheet lists the information that is required to install and configure the adapter. Complete this worksheet before you start the installation procedure for ease of reference. Make a copy of the worksheet for each adapter instance you install.

<i>Table 2. Required information to install the adapter</i>		
Required information	Description	Value
IBM Security Directory Integrator Home Directory	The <i>ITDI_HOME</i> directory contains the jars/connectors subdirectory that contains adapter jars. For example, the jars/connectors subdirectory contains the jar for the UNIX adapter.	<p>If Security Directory Integrator is automatically installed with your IBM Security Verify Governance Identity Manager product, the default directory path for Security Directory Integrator is as follows:</p> <p>Windows:</p> <ul style="list-style-type: none"> for version 7.0: <i>drive</i>\Program Files\IBM\TDI\V7.0 for version 7.1: <i>drive</i>\Program Files\IBM\TDI\V7.1 <p>UNIX:</p> <ul style="list-style-type: none"> for version 7.0: /opt/IBM/TDI/V7.0 for version 7.1: /opt/IBM/TDI/V7.1

Table 2. Required information to install the adapter (continued)

Required information	Description	Value
Adapters solution directory	When you install the dispatcher, the adapter prompts you to specify a file path for the adapters solution directory. For more information about the solution directory, see the <i>Dispatcher Installation and Configuration Guide</i> .	<p>The default solution directory is located at:</p> <p>Windows:</p> <ul style="list-style-type: none"> • for version 7.0: <i>drive\Program Files\IBM\TDI\V7.0\isimsoln</i> • for version 7.1: <i>drive\Program Files\IBM\TDI\V7.1\isimsoln</i> <p>UNIX:</p> <ul style="list-style-type: none"> • for version 7.0: <i>/opt/IBM/TDI/V7.0/isimsoln</i> • for version 7.1: <i>/opt/IBM/TDI/V7.1/isimsoln</i>

Related concepts

[Roadmap for IBM Security Directory Integrator based adapters, for IBM Security Verify Governance Identity Manager 10.x](#)

Follow this section when using the guide to install, configure, troubleshoot, or uninstall the adapter.

Prerequisites

Verify that your environment meets the software and hardware requirements for the adapter.

Software downloads

Download the software through your account at the IBM Passport Advantage website.

Chapter 3. Installing

Installing the adapter mainly involves importing the adapter profile and creating an adapter service. Depending on the adapter, several other tasks can be involved to completely install it.

All IBM Security Directory Integrator based adapters require the Dispatcher for the adapters to function correctly. If the Dispatcher is installed from a previous installation, do not reinstall it unless the Dispatcher is upgraded. See the *Dispatcher Installation and Configuration Guide*.

Depending on your adapter, the Security Directory Integrator connector might already be installed as part of the Security Directory Integrator product and no further action is required. If the connector is not pre-installed, install it after the Dispatcher.

Installing the dispatcher

If this is the first Security Directory Integrator-based adapter installation, you must install the RMI Dispatcher before you install the adapter. Install the RMI Dispatcher on the same Security Directory Integrator server where you want to install the adapter.

If you already installed the RMI Dispatcher for another adapter, you do not need to reinstall it.

If you have not yet installed the RMI Dispatcher in the Security Directory Integrator environment, download the Dispatcher installer from the [IBM Passport Advantage](#) website. For more information about the installation, see the *Dispatcher Installation and Configuration Guide*.

Related concepts

Restarting the adapter service

Various installation and configuration tasks might require the adapter to be restarted to apply the changes. For example, you must restart the adapter if there are changes in the adapter profile, connector, or assembly lines. To restart the adapter, restart the Dispatcher.

Creating adapter user account

You must create a user account for the adapter on the managed resource. Provide the account information when you create a service for the adapter on IBM Security Verify Governance Identity Manager.

Service/Target form details

Complete the service/target form fields.

Installing the adapter language package

The adapters use a separate language package from the IBM Security Verify server..

Related tasks

Installing the adapter binaries or connector

The connector might or might not be available with the base Security Directory Integrator or Security Directory Integrator product. The connector is required to establish communication between the adapter and the Dispatcher.

Importing the adapter profile

An adapter profile defines the types of resources that the Identity server can manage. It is packaged with the IBM Security Verify Adapter. Use the adapter profile to create an adapter service on Identity server and establish communication with the adapter.

Creating an adapter service/target

After you import the adapter profile on the Identity server, create a service/target so that Identity server can communicate with the managed resource.

Installing the ILMT tags

This topic describes the procedures to install ILMT tag files.

Verifying that the adapter is working correctly

After you install and configure the adapter, verify that the installation and configuration are correct.

Installing the adapter binaries or connector

The connector might or might not be available with the base Security Directory Integrator or Security Directory Integrator product. The connector is required to establish communication between the adapter and the Dispatcher.

Before you begin

- The Dispatcher must be installed.

About this task

The adapter uses the IBM Security Directory Integrator JDBC connector. Follow the steps in the procedure to download and copy the JDBC Connector JAR. As such, you just need to install the Dispatcher. See the *IBM Security Dispatcher Installation and Configuration Guide*.

Related concepts

[Installing the dispatcher](#)

If this is the first Security Directory Integrator-based adapter installation, you must install the RMI Dispatcher before you install the adapter. Install the RMI Dispatcher on the same Security Directory Integrator server where you want to install the adapter.

[Restarting the adapter service](#)

Various installation and configuration tasks might require the adapter to be restarted to apply the changes. For example, you must restart the adapter if there are changes in the adapter profile, connector, or assembly lines. To restart the adapter, restart the Dispatcher.

[Creating adapter user account](#)

You must create a user account for the adapter on the managed resource. Provide the account information when you create a service for the adapter on IBM Security Verify Governance Identity Manager.

[Service/Target form details](#)

Complete the service/target form fields.

[Installing the adapter language package](#)

The adapters use a separate language package from the IBM Security Verify server..

Related tasks

[Importing the adapter profile](#)

An adapter profile defines the types of resources that the Identity server can manage. It is packaged with the IBM Security Verify Adapter. Use the adapter profile to create an adapter service on Identity server and establish communication with the adapter.

[Creating an adapter service/target](#)

After you import the adapter profile on the Identity server, create a service/target so that Identity server can communicate with the managed resource.

[Installing the ILMT tags](#)

This topic describes the procedures to install ILMT tag files.

[Verifying that the adapter is working correctly](#)

After you install and configure the adapter, verify that the installation and configuration are correct.

Restarting the adapter service

Various installation and configuration tasks might require the adapter to be restarted to apply the changes. For example, you must restart the adapter if there are changes in the adapter profile, connector, or assembly lines. To restart the adapter, restart the Dispatcher.

The adapter does not exist as an independent service or a process. The adapter is added to the Dispatcher instance, which runs all the adapters that are installed on the same Security Directory Integrator instance.

See the topic about starting, stopping, and restarting the Dispatcher service in the *Dispatcher Installation and Configuration Guide*.

Related concepts

Installing the dispatcher

If this is the first Security Directory Integrator-based adapter installation, you must install the RMI Dispatcher before you install the adapter. Install the RMI Dispatcher on the same Security Directory Integrator server where you want to install the adapter.

Creating adapter user account

You must create a user account for the adapter on the managed resource. Provide the account information when you create a service for the adapter on IBM Security Verify Governance Identity Manager.

Service/Target form details

Complete the service/target form fields.

Installing the adapter language package

The adapters use a separate language package from the IBM Security Verify server..

Related tasks

Installing the adapter binaries or connector

The connector might or might not be available with the base Security Directory Integrator or Security Directory Integrator product. The connector is required to establish communication between the adapter and the Dispatcher.

Importing the adapter profile

An adapter profile defines the types of resources that the Identity server can manage. It is packaged with the IBM Security Verify Adapter. Use the adapter profile to create an adapter service on Identity server and establish communication with the adapter.

Creating an adapter service/target

After you import the adapter profile on the Identity server, create a service/target so that Identity server can communicate with the managed resource.

Installing the ILMT tags

This topic describes the procedures to install ILMT tag files.

Verifying that the adapter is working correctly

After you install and configure the adapter, verify that the installation and configuration are correct.

Importing the adapter profile

An adapter profile defines the types of resources that the Identity server can manage. It is packaged with the IBM Security Verify Adapter. Use the adapter profile to create an adapter service on Identity server and establish communication with the adapter.

Before you begin

- You have root or administrator authority on the Identity server.

- The file to be imported must be a Java™ archive (JAR) file. The <Adapter>Profile.jar file includes all the files that are required to define the adapter schema, account form, service/target form, and profile properties. If necessary, you can extract the files from the JAR file, modify the files, and repackage the JAR file with the updated files. The JAR file for IBM Security Verify Governance Identity Manager is located in the top level folder of the installation package.

About this task

Service definition files are also called adapter profile files.

If the adapter profile is not installed correctly, the adapter cannot function correctly. You cannot create a service with the adapter profile or open an account on the service. You must import the adapter profile again.

Profiles contained in this package

In the V7.1.15 and later installation package, the following profiles are included:

- IBM Security Verify Governance
- Governance Data Integration
- IBM Security Verify Governance Identity Manager

Installing the IBM Security Verify Governance Identity Manager specific version on an IBM Security Verify Governance Identity Manager server removes the requirement to install the Complex Attribute Handler. This can be of interest when you have defined policies on the IBM Security Verify Governance Identity Manager server that manage ertopzprofile related processing.

If no customization is done to the IBM Security Verify Governance Identity Manager server that involves the ertopzprofile attribute, the IBM Security Verify Governance profile can be used in combination with the Complex Attribute Handler on IBM Security Verify Governance Identity Manager servers.

For the Governance Data Integration profile the complex attribute handler is not required. It merely defines the Top Secret Profile object class as a Service Group for IBM Security Verify Governance compatibility. This profile can be used if Top Secret profile assignments are made from IBM Security Verify Governance.

To make changes in the Top Secret profile assignments in both IBM Security Verify Governance and IBM Security Verify Governance Identity Manager, modify the resource.def file that is included in the profile jar to define the ertopzprofile attribute as complex attribute and the following complex attribute handler properties.

```
<Property Name = "ercomplexattributes" Value = "ertopzprofile" />
<Property Name = "erattributehandler" Value =
"com.ibm.isim.util.complexattribute.TopSecretComplexAttributeHandler" />
```

Then include the complex attribute handler jar file in the ITIM_LIB shared library on ISVI/WAS server and with ISIGADI include it in the jars of SDI running ISIGADI. With ISIQ, the handler is already included in the ISIQ side code. Required additions to the <ProcollProperties> section of the resource.def when you are using ISIGADI and managing Top Secret profile assignments from both IBM Security Verify Governance Identity Manager and IBM Security Verify Governance.

Procedure

1. Log on to the Identity server by using an account that has the authority to perform administrative tasks.
2. From the navigation tree, select **Configure System > Manage Service Types**.
The **Manage Service Types** page is displayed.
3. On the **Manage Service Types** page, click **Import**.
The **Import Service Type** page is displayed.
4. On the **Import Service Type** page, complete these steps:

- a) In the **Service Definition File** field, type the directory location of the <Adapter>Profile.jar file, or click **Browse** to locate the file.
For example, if you are installing the IBM Security Verify Adapter for a Windows server that runs Active Directory, locate and import the SCIMAdapterProfile.jar file.
- b) Click **OK** to import the file.

Results

A message indicates that you successfully submitted a request to import a service type.

What to do next

- The import occurs asynchronously, which means it might take some time for the service type to load into the Identity server from the properties files and to be available in other pages. On the **Manage Service Types** page, click **Refresh** to see the new service type. If the service type status is Failed, check the log files to determine why the import failed.
- If you receive a schema-related error, see the trace.log file for information about it. The trace.log file location is specified by the **handler.file.fileDir** property that is defined in the enRoleLogging.properties file. The enRoleLogging.properties file is in the Identity serverHOME\data directory. .

Related concepts

Installing the dispatcher

If this is the first Security Directory Integrator-based adapter installation, you must install the RMI Dispatcher before you install the adapter. Install the RMI Dispatcher on the same Security Directory Integrator server where you want to install the adapter.

Restarting the adapter service

Various installation and configuration tasks might require the adapter to be restarted to apply the changes. For example, you must restart the adapter if there are changes in the adapter profile, connector, or assembly lines. To restart the adapter, restart the Dispatcher.

Creating adapter user account

You must create a user account for the adapter on the managed resource. Provide the account information when you create a service for the adapter on IBM Security Verify Governance Identity Manager.

Service/Target form details

Complete the service/target form fields.

Installing the adapter language package

The adapters use a separate language package from the IBM Security Verify server..

Related tasks

Installing the adapter binaries or connector

The connector might or might not be available with the base Security Directory Integrator or Security Directory Integrator product. The connector is required to establish communication between the adapter and the Dispatcher.

Creating an adapter service/target

After you import the adapter profile on the Identity server, create a service/target so that Identity server can communicate with the managed resource.

Installing the ILMT tags

This topic describes the procedures to install ILMT tag files.

Verifying that the adapter is working correctly

After you install and configure the adapter, verify that the installation and configuration are correct.

Creating adapter user account

You must create a user account for the adapter on the managed resource. Provide the account information when you create a service for the adapter on IBM Security Verify Governance Identity Manager.

For more information about creating a service, see [Creating an adapter service](#).

The accounts must be able to remotely connect to the Oracle Database server and must have sufficient privileges to administer the Oracle Database users. Table 3 on page 16 lists the required privileges that the user account must have to administer the Oracle Database users.

Privilege	Description
CREATE USER	To create an Oracle database user.
GRANT ANY ROLE	To grant or remove roles to the Oracle database user.
SELECT ANY TABLE	To perform the reconciliation operation and retrieve the following information from the Oracle database: <ul style="list-style-type: none">• List of Users and its attributes• List of Tables• List of Roles• List of Privileges• List of Consumer groups• Oracle version
GRANT ANY PRIVILEGE	To grant or remove privileges to the Oracle database user.

Table 3. Required privileges and their descriptions (continued)

Privilege	Description
SELECT ANY DICTIONARY	<p>The SELECT ANY DICTIONARY privilege replaces the default setting of the O7_DICTIONARY_ACCESSIBILITY initialization parameter. The default value of the parameter is FALSE.</p> <p>Using this system privilege, users can access all the objects in the SYS schema, including tables that are created in that schema.</p> <p>You must grant the required privileges to the individual users based on the requirements. The SELECT ANY DICTIONARY privilege is not included in the GRANT ALL PRIVILEGES privilege. You can also grant the SELECT ANY DICTIONARY privilege through a role.</p> <p>You might use the following scenarios, depending on your requirements:</p> <ul style="list-style-type: none"> • If the O7_DICTIONARY_ACCESSIBILITY=TRUE, then the SELECT ANY TABLE privilege provides access to all SYS and non-SYS objects. • If the O7_DICTIONARY_ACCESSIBILITY=FALSE, then the SELECT ANY TABLE privilege provides access only to non-SYS objects. • If the SELECT_CATALOG_ROLE privilege is enabled, then the SELECT_CATALOG_ROLE privilege provides access to all SYS views only. • If only the SELECT ANY DICTIONARY privilege is enabled, then the SELECT ANY DICTIONARY privilege provides access to SYS schema objects only. • If both SELECT ANY TABLE and SELECT ANY DICTIONARY privileges are enabled, then the SELECT ANY TABLE and SELECT ANY DICTIONARY privileges provide access to all SYS and non-SYS objects. • The SELECT ANY DICTIONARY and SELECT_CATALOG_ROLE privileges do not affect the O7_DICTIONARY_ACCESSIBILITY settings.
SELECT ON SYS.USER\$	<p>For Oracle 12c support (non-container database), to access the date when the password was last changed or the PTIME column from the SYS.USER\$ table.</p> <p>To retrieve Last password change date, grant this privilege to the user.</p>
WM_ADMIN_ROLE or SELECT_CATALOG_ROLE	To access DBA_WM_SYS_PRIVS view.
EXECUTE permission on DBMS_LOCK and ADMINISTER_RESOURCE_MANAGER system privilege	To execute stored procedures that set the consumer group.

By default, a user is granted access on objects within the schema of the user. The ANY keyword grants access to users on all objects of that type in all schemas. For example:

- To grant a system privilege, you must either have system privileges that are granted with ADMIN OPTION or GRANT ANY PRIVILEGE.
- To grant an object privilege, one of the following conditions must be met:
 - You must be an object owner.
 - The object owner must grant you the object privileges with the GRANT OPTION.
 - The object owner must grant you the GRANT ANY OBJECT PRIVILEGE system privilege.

If you do not use the *ANY* keyword, you must either grant privileges, roles, tables, and so on, to a user account or the user account must be an object owner. When a new privilege, role, or a table is added in the schema, you must update the permissions for the user account.

To reduce security risks, do not use the *ANY* keyword to grant privileges to user accounts.

Related concepts

Installing the dispatcher

If this is the first Security Directory Integrator-based adapter installation, you must install the RMI Dispatcher before you install the adapter. Install the RMI Dispatcher on the same Security Directory Integrator server where you want to install the adapter.

Restarting the adapter service

Various installation and configuration tasks might require the adapter to be restarted to apply the changes. For example, you must restart the adapter if there are changes in the adapter profile, connector, or assembly lines. To restart the adapter, restart the Dispatcher.

Service/Target form details

Complete the service/target form fields.

Installing the adapter language package

The adapters use a separate language package from the IBM Security Verify server..

Related tasks

Installing the adapter binaries or connector

The connector might or might not be available with the base Security Directory Integrator or Security Directory Integrator product. The connector is required to establish communication between the adapter and the Dispatcher.

Importing the adapter profile

An adapter profile defines the types of resources that the Identity server can manage. It is packaged with the IBM Security Verify Adapter. Use the adapter profile to create an adapter service on Identity server and establish communication with the adapter.

Creating an adapter service/target

After you import the adapter profile on the Identity server, create a service/target so that Identity server can communicate with the managed resource.

Installing the ILMT tags

This topic describes the procedures to install ILMT tag files.

Verifying that the adapter is working correctly

After you install and configure the adapter, verify that the installation and configuration are correct.

Creating an adapter service/target

After you import the adapter profile on the Identity server, create a service/target so that Identity server can communicate with the managed resource.

Before you begin

Complete [“Importing the adapter profile”](#) on page 13.

About this task

You must create an administrative user account for the adapter on the managed resource. You can provide the account information such as administrator name and password when you create the adapter service. Ensure that the account has sufficient privileges to administer the users. For information about creating an administrative account, see the documentation for the managed resource.

To create or change a service, you must use the service form to provide information for the service. Service forms might vary depending on the adapter. The service name and description that you provide for each service are displayed on the console. Therefore, it is important to provide values that make sense to your users and administrators.

Procedure

1. From the navigation tree, click **Manage Services**.
The **Select a Service** page is displayed.
2. On the **Select a Service** page, click **Create**.
The **Create a Service** wizard is displayed.
3. On the **Select the Type of Service** page, click **Search** to locate a business unit.
The **Business Unit** page is displayed.
4. On the **Business Unit** page, complete these steps:
 - a) Type information about the business unit in the **Search information** field.
 - b) Select a business type from the **Search by** list, and then click **Search**.
A list of business units that matches the search criteria is displayed.
If the table contains multiple pages, you can do the following tasks:
 - Click the arrow to go to the next page.
 - Type the number of the page that you want to view and click **Go**.
 - c) In the **Business Units** table, select business unit in which you want to create the service, and then click **OK**.
The **Select the Type of Service** page is displayed, and the business unit that you specified is displayed in the **Business unit** field.
5. On the **Select the Type of Service** page, select a service type, and then click **Next**.
If the table contains multiple pages, you can do the following tasks:
 - Click the arrow to go to the next page.
 - Type the number of the page that you want to view and click **Go**.
6. On either the **Service Information** or **General Information** page, specify the appropriate values for the service instance.
The content of the **General Information** page depends on the type of service that you are creating. The creation of some services might require more steps.
7. To create a service with NTLM authentication, the administrator login is in the following format:

```
<Domain Name>\<Login Name>
```
8. For NLTM authentication, select **Authentication** mode as 'Claims-Based Authentication.
9. On the **Dispatcher Attributes** page, specify information about the dispatcher attributes, and then click **Next** or **OK**.
The **Dispatcher Attributes** page is displayed only for IBM Security Directory Integrator based services.
10. Optional: On the **Access Information** page, select the **Define an Access** check box to activate the access definition fields. Select the type of access you want to enable.

Specify the expected access information and any other optional information such as description, search terms, more information, or badges.

11. On the **Status and Information** page, view information about the adapter and managed resource, and then click **Next** or **Finish**.

The adapter must be running to obtain the information.

12. On the **Configure Policy** page, select a provisioning policy option, and then click **Next** or **Finish**.

The provisioning policy determines the ownership types available for accounts. The default provisioning policy enables only Individual ownership type accounts. Additional ownership types can be added by creating entitlements on the provisioning policy.

Note: If you are creating a service for an identity feed, the **Configure Policy** page is not displayed.

13. Optional: On the **Reconcile Supporting Data** page, either do an immediate reconciliation for the service, or schedule a supporting data reconciliation, and then click **Finish**.

The **Reconcile Supporting Data** page is displayed for all services except for identity feed services.

The **supporting data only** reconciliation option retrieves only the supporting data for accounts. The supporting data includes groups that are defined on the service. The type of supporting data is defined in the adapter guide.

14. Optional: On the **Service Information** or **General Information** page, click **Test Connection** to validate that the data in the fields is correct, and then click **Next** or **Finish**.

If the connection fails, contact the analyst who is responsible for the computer on which the managed resource runs.

Results

A message is displayed, indicating that you successfully created the service instance for a specific service type.

Related concepts

Installing the dispatcher

If this is the first Security Directory Integrator-based adapter installation, you must install the RMI Dispatcher before you install the adapter. Install the RMI Dispatcher on the same Security Directory Integrator server where you want to install the adapter.

Restarting the adapter service

Various installation and configuration tasks might require the adapter to be restarted to apply the changes. For example, you must restart the adapter if there are changes in the adapter profile, connector, or assembly lines. To restart the adapter, restart the Dispatcher.

Creating adapter user account

You must create a user account for the adapter on the managed resource. Provide the account information when you create a service for the adapter on IBM Security Verify Governance Identity Manager.

Service/Target form details

Complete the service/target form fields.

Installing the adapter language package

The adapters use a separate language package from the IBM Security Verify server..

Related tasks

Installing the adapter binaries or connector

The connector might or might not be available with the base Security Directory Integrator or Security Directory Integrator product. The connector is required to establish communication between the adapter and the Dispatcher.

Importing the adapter profile

An adapter profile defines the types of resources that the Identity server can manage. It is packaged with the IBM Security Verify Adapter. Use the adapter profile to create an adapter service on Identity server and establish communication with the adapter.

Installing the ILMT tags

This topic describes the procedures to install ILMT tag files.

Verifying that the adapter is working correctly

After you install and configure the adapter, verify that the installation and configuration are correct.

Service/Target form details

Complete the service/target form fields.

Note: If the following fields on the service form are changed for an existing service, the adapter service on the Security Directory Integrator server must be restarted.

- **Service Name**
- **Password**
- **Convert Username to Uppercase**
- **AL FileSystem Path**
- **Max Connection Count**

On the Oracle Connection tab:

Service name

Specify a name that defines the adapter service on the Identity server.

Note: Do not use forward (/) or backward slashes (\) in the service name.

Description

Optional: Specify a description that identifies the service for your environment.

Tivoli® Directory Integrator location

Specify the URL for the IBM Security Directory Integrator instance. The valid syntax for the URL is `rmi://ip-address:port/ITDIDispatcher`, where *ip-address* is the IBM Security Directory Integrator host and *port* is the port number for the RMI Dispatcher.

The default URL for the default SDI1 instance is `rmi://localhost:1099/ITDIDispatcher`.

Oracle Service Name

Specify the service name of Oracle instance to which the adapter must connect.

Is SID

By default, this option is not selected. Select this check box if the Oracle Database service name provided is an SID instead of a service name. This option affects the connection to the database. If this option is selected while the database is using a service name, then the test connection fails.

Oracle Service Host

Specify the host workstation on which the Oracle instance is running.

Oracle Service Port

Specify the TCP or TCPS port on which the Oracle service is listening. For example:

- TCP: 1521
- TCPS: 2484

Use SSL communication with Oracle

Optional: Select this check box to enable SSL communication between the Oracle adapter and the Oracle database. When selected, specify the TCPS port in **Oracle Service Port**.

Oracle Service Alias

If the **OCI communication check box** is selected, specify the net service alias that is listed in the `tnsnames.ora` file that defines the connection to the Oracle instance.

Use OCI communication with Oracle

Optional: Select this check box to enable OCI communication between the Oracle adapter and the Oracle database.

Oracle Administrator Name

Specify the name of the user who has access to the Oracle resource and can do administrative operations.

Oracle Administrator Password

Specify the password for the user.

Oracle Server Distinguished Name

Optional: Specify the distinguished name. For example, CN=client, C=US. This name is verified against the Oracle database server certificate.

Owner

Optional: Specify a user as a service owner.

Service Prerequisite

Specify a service that is prerequisite to this service.

Convert Username to Uppercase

Optional: Select this check box to retain the case of the user name. By default, the adapter converts the case of the user name to uppercase.

Do not Cascade on Delete

Optional: Select this check box to disable the cascade action when deleting a user. By default, the adapter uses cascade on user deletion.

JDBC Thin Client Properties File Path

Optional: Specify the properties file path of the Oracle advanced security option, to enable thin client encryption.

See “[Configuring Network Data Encryption and Integrity for Thin JDBC Clients](#)” on page 44 for more information on how to use the properties file.

On the Dispatcher Attributes tab:**Disable AL Caching**

Select the check box to disable the assembly line caching in the dispatcher for the service. The assembly lines for the add, modify, delete, and test operations are not cached.

AL FileSystem Path

Specify the file path from where the dispatcher loads the assembly lines. If you do not specify a file path, the dispatcher loads the assembly lines received from Identity server. For example, you can use these file paths to load the assembly lines from these directories:

- For Windows operating system:

```
c:\Files\IBM\TDI\V7.0\profiles
```

- UNIX and Linux® operating system:

```
system:/opt/IBM/TDI/V7.0/profiles
```

Max Connection Count

Specify the maximum number of assembly lines that the dispatcher can run simultaneously for the service. For example, enter 10 when you want the dispatcher to run a maximum of 10 assembly lines simultaneously for the service. If you enter 0 in the **Max Connection Count** field, the dispatcher does not limit the number of assembly lines that are run simultaneously for the service.

On the Status and information tab

This page contains read only information about the adapter and managed resource. These fields are examples. The actual fields vary depending on the type of adapter and how the service form is configured. The adapter must be running to obtain the information. Click **Test Connection** to populate the fields.

Last status update: Date

Specifies the most recent date when the Status and information tab was updated.

Last status update: Time

Specifies the most recent time of the date when the Status and information tab was updated.

Managed resource status

Specifies the status of the managed resource that the adapter is connected to.

Adapter version

Specifies the version of the adapter that the service uses to provision request to the managed resource.

Profile version

Specifies the version of the profile that is installed in the Identity server.

TDI version

Specifies the version of the Security Directory Integrator on which the adapter is deployed.

Dispatcher version

Specifies the version of the Dispatcher.

Installation platform

Specifies summary information about the operating system where the adapter is installed.

Adapter account

Specifies the account that running the adapter binary file.

Adapter up time: Date

Specifies the date when the adapter started.

Adapter up time: Time

Specifies the time of the date when the adapter started.

Adapter memory usage

Specifies the memory usage for running the adapter.

If the connection fails, follow the instructions in the error message. Also

- Verify the adapter log to ensure that the test request was successfully sent to the adapter.
- Verify the adapter configuration information.
- Verify service parameters for the adapter profile. For example, verify the work station name or the IP address of the managed resource and the port.

Related conceptsInstalling the dispatcher

If this is the first Security Directory Integrator-based adapter installation, you must install the RMI Dispatcher before you install the adapter. Install the RMI Dispatcher on the same Security Directory Integrator server where you want to install the adapter.

Restarting the adapter service

Various installation and configuration tasks might require the adapter to be restarted to apply the changes. For example, you must restart the adapter if there are changes in the adapter profile, connector, or assembly lines. To restart the adapter, restart the Dispatcher.

Creating adapter user account

You must create a user account for the adapter on the managed resource. Provide the account information when you create a service for the adapter on IBM Security Verify Governance Identity Manager.

Installing the adapter language package

The adapters use a separate language package from the IBM Security Verify server..

Related tasksInstalling the adapter binaries or connector

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Importing the adapter profile

An adapter profile defines the types of resources that the Identity server can manage. It is packaged with the IBM Security Verify Adapter. Use the adapter profile to create an adapter service on Identity server and establish communication with the adapter.

Creating an adapter service/target

After you import the adapter profile on the Identity server, create a service/target so that Identity server can communicate with the managed resource.

Installing the ILMT tags

This topic describes the procedures to install ILMT tag files.

Verifying that the adapter is working correctly

After you install and configure the adapter, verify that the installation and configuration are correct.

Installing the ILMT tags

This topic describes the procedures to install ILMT tag files.

About this task

Ensure that the Dispatcher is installed.

Procedure

- Copy the files from **ILMT-Tags** folder to the specified location:
 - Windows: <SDI-HOME>/swidtag
 - Unix/Linux: <SDI-HOME>/swidtag

Related concepts

Installing the dispatcher

If this is the first Security Directory Integrator-based adapter installation, you must install the RMI Dispatcher before you install the adapter. Install the RMI Dispatcher on the same Security Directory Integrator server where you want to install the adapter.

Restarting the adapter service

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Creating adapter user account

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Service/Target form details

Complete the service/target form fields.

Installing the adapter language package

The adapters use a separate language package from the IBM Security Verify server..

Related tasks

Installing the adapter binaries or connector

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Verifying that the adapter is working correctly

After you install and configure the adapter, verify that the installation and configuration are correct.

Installing the adapter language package

The adapters use a separate language package from the IBM Security Verify server..

See the IBM Security Verify server library and search for information about installing the adapter language pack.

Related concepts

Installing the dispatcher

If this is the first Security Directory Integrator-based adapter installation, you must install the RMI Dispatcher before you install the adapter. Install the RMI Dispatcher on the same Security Directory Integrator server where you want to install the adapter.

Restarting the adapter service

Various installation and configuration tasks might require the adapter to be restarted to apply the changes. For example, you must restart the adapter if there are changes in the adapter profile, connector, or assembly lines. To restart the adapter, restart the Dispatcher.

Creating adapter user account

You must create a user account for the adapter on the managed resource. Provide the account information when you create a service for the adapter on IBM Security Verify Governance Identity Manager.

Service/Target form details

Complete the service/target form fields.

Related tasks

Installing the adapter binaries or connector

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Importing the adapter profile

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Creating an adapter service/target

After you import the adapter profile on the Identity server, create a service/target so that Identity server can communicate with the managed resource.

Installing the ILMT tags

This topic describes the procedures to install ILMT tag files.

Verifying that the adapter is working correctly

After you install and configure the adapter, verify that the installation and configuration are correct.

Verifying that the adapter is working correctly

After you install and configure the adapter, verify that the installation and configuration are correct.

Procedure

1. Test the connection for the service that you created on the Identity server.
2. Run a full reconciliation from the Identity server.
3. Run all supported operations such as add, modify, and delete on one user account.
4. Verify the `ibmdi.log` file after each operation to ensure that no errors are reported.
5. Verify the `trace.log` file to ensure that no errors are reported when you run an adapter operation.

Related concepts

[Installing the dispatcher](#)

If this is the first Security Directory Integrator-based adapter installation, you must install the RMI Dispatcher before you install the adapter. Install the RMI Dispatcher on the same Security Directory Integrator server where you want to install the adapter.

[Restarting the adapter service](#)

Various installation and configuration tasks might require the adapter to be restarted to apply the changes. For example, you must restart the adapter if there are changes in the adapter profile, connector, or assembly lines. To restart the adapter, restart the Dispatcher.

[Creating adapter user account](#)

You must create a user account for the adapter on the managed resource. Provide the account information when you create a service for the adapter on IBM Security Verify Governance Identity Manager.

[Service/Target form details](#)

Complete the service/target form fields.

[Installing the adapter language package](#)

The adapters use a separate language package from the IBM Security Verify server..

[Configuring the Dispatcher properties](#)

The `solution.properties` file and the `itim_listener.properties` file contain the configuration properties for the Dispatcher.

[Customize table space quota sizes](#)

The adapter enables customizing the required quota size on the table spaces when you provision user accounts.

[Secure Sockets Layer \(SSL\) communication](#)

You can secure your environment by using Secure Sockets Layer (SSL) communication among Identity server, Security Directory Integrator, and the Oracle servers. You can configure SSL communication across the entire solution.

[Password management for account restoration](#)

How each restore action interacts with its corresponding managed resource depends on the managed resource or on the business processes that you implement.

[Usage instructions for Oracle 12c support](#)

The Oracle DB adapter can be now used to manage Oracle 12c container database.

Related tasks

[Installing the adapter binaries or connector](#)

The connector might or might not be available with the base Security Directory Integrator or Security Directory Integrator product. The connector is required to establish communication between the adapter and the Dispatcher.

[Importing the adapter profile](#)

An adapter profile defines the types of resources that the Identity server can manage. It is packaged with the IBM Security Verify Adapter. Use the adapter profile to create an adapter service on Identity server and establish communication with the adapter.

Creating an adapter service/target

After you import the adapter profile on the Identity server, create a service/target so that Identity server can communicate with the managed resource.

Installing the ILMT tags

This topic describes the procedures to install ILMT tag files.

Customizing the adapter profile

To customize the adapter profile, you must modify the Oracle Database Adapter JAR file. You might customize the adapter profile to change the account form or the service form.

Editing adapter profiles on the UNIX or Linux operating system

The adapter profile `.jar` file might contain ASCII files that are created by using the MS-DOS ASCII format.

Enabling auditing on an Oracle resource

You must enable auditing on the database so that the Oracle Database Adapter can retrieve the last access date of the user account.

Configuring OCI for Transparent Application Failover

Transparent Application Failover (TAF) is a feature of the Java Database Connectivity (JDBC) Oracle Call Interface (OCI) driver. If you configure the adapter to use TAF, then the adapter can automatically reconnect to a secondary database instance if the original database connection fails.

Configuring Network Data Encryption and Integrity for Thin JDBC Clients

Network data encryption and integrity for JDBC thin clients is a feature of Oracle Advanced security, which lets thin Java database connectivity (JDBC) clients to securely connect and communicate with the Oracle database.

Chapter 4. Upgrading

Upgrading an IBM Security Directory Integrator-based adapter involves tasks such as upgrading the dispatcher, the connector, and the adapter profile. Depending on the adapter, some of these tasks might not be applicable. Other tasks might also be required to complete the upgrade.

To verify the required version of these adapter components, see the adapter release notes. For the installation steps, see [Chapter 3, “Installing,” on page 11](#).

Upgrading the dispatcher

Before you upgrade the dispatcher, verify the version of the dispatcher.

- If the dispatcher version mentioned in the release notes is later than the existing version on your workstation, install the dispatcher.
- If the dispatcher version mentioned in the release notes is the same or earlier than the existing version, do not install the dispatcher.

Note: Stop the dispatcher service before the upgrading the dispatcher and start it again after the upgrade is complete.

Related concepts

[Upgrading adapter profile](#)

Read the adapter Release Notes for any specific instructions before you import a new adapter profile.

Upgrading adapter profile

Read the adapter Release Notes for any specific instructions before you import a new adapter profile.

Note: Restart the Dispatcher service after importing the profile. Restarting the Dispatcher clears the assembly lines cache and ensures that the dispatcher runs the assembly lines from the updated adapter profile.

Related concepts

[Upgrading the dispatcher](#)

Before you upgrade the dispatcher, verify the version of the dispatcher.

Chapter 5. Configuring

After you install the adapter, configure it to function correctly. Configuration is based on your requirements or preference.

See the *IBM Security Dispatcher Installation and Configuration Guide* for additional configuration options such as:

- JVM properties
- Dispatcher filtering
- Dispatcher properties
- Dispatcher port number
- Logging configurations
- Secure Sockets Layer (SSL) communication

Customizing the adapter profile

To customize the adapter profile, you must modify the Oracle Database Adapter JAR file. You might customize the adapter profile to change the account form or the service form.

About this task

You can also use the Form Designer or the `CustomLabels.properties` file to change the labels on the forms. Each adapter has a `CustomLabels.properties` file for that adapter.

The JAR file is included in the Oracle Database Adapter compressed file that you downloaded from the IBM website. The JAR file and the files that are contained in the JAR file vary depending on your operating system.

Note: You cannot modify the schema for this adapter. You cannot add or delete attributes from the schema.

The adapter JAR file includes the following files:

- `CustomLabels.properties`
- `erOracleAccount.xml`
- `erOracleRMIService.xml`
- `OracleAdapter.xml`
- `service.def`
- `schema.dsm1`

Procedure

1. Edit the JAR file.
 - a) Log on to the workstation where the Oracle Database Adapter is installed.
 - b) On the **Start** menu, select **Programs** → **Accessories** → **Command Prompt**.
 - c) Copy the JAR file into a temporary directory.
 - d) Extract the contents of the JAR file into the temporary directory by running the following command. Type the name of the JAR file for your operating system. The following example applies to the Oracle Database Adapter profile.

```
cd c:\temp
jar -xvf OracleAdapterProfile.jar
```

The **jar** command extracts the files into the OracleAdapterProfile directory.

- e) Edit the file that you want to change.

After you edit the file, you must import the file into the Identity server for the changes to take effect.

2. Import the file.

- a) Create a JAR file by using the files in the directory.

Run the following commands:

Windows

```
cd c:\temp
jar -cvf OracleAdapterProfile.jar OracleAdapterProfile
```

UNIX

```
cd /tmp
jar -cvf OracleAdapterProfile.jar OracleAdapterProfile
```

- b) Import the JAR file into the IBM Security Verify Governance Identity Manager application server.
- c) Stop and start the Identity server
- d) Restart the adapter service.

Related concepts

[Configuring the Dispatcher properties](#)

The `solution.properties` file and the `itim_listener.properties` file contain the configuration properties for the Dispatcher.

[Customize table space quota sizes](#)

The adapter enables customizing the required quota size on the table spaces when you provision user accounts.

[Secure Sockets Layer \(SSL\) communication](#)

You can secure your environment by using Secure Sockets Layer (SSL) communication among Identity server, Security Directory Integrator, and the Oracle servers. You can configure SSL communication across the entire solution.

[Password management for account restoration](#)

How each restore action interacts with its corresponding managed resource depends on the managed resource or on the business processes that you implement.

[Usage instructions for Oracle 12c support](#)

The Oracle DB adapter can be now used to manage Oracle 12c container database.

Related tasks

[Editing adapter profiles on the UNIX or Linux operating system](#)

The adapter profile `.jar` file might contain ASCII files that are created by using the MS-DOS ASCII format.

[Enabling auditing on an Oracle resource](#)

You must enable auditing on the database so that the Oracle Database Adapter can retrieve the last access date of the user account.

[Configuring OCI for Transparent Application Failover](#)

Transparent Application Failover (TAF) is a feature of the Java Database Connectivity (JDBC) Oracle Call Interface (OCI) driver. If you configure the adapter to use TAF, then the adapter can automatically reconnect to a secondary database instance if the original database connection fails.

[Configuring Network Data Encryption and Integrity for Thin JDBC Clients](#)

Network data encryption and integrity for JDBC thin clients is a feature of Oracle Advanced security, which lets thin Java database connectivity (JDBC) clients to securely connect and communicate with the Oracle database.

[Verifying that the adapter is working correctly](#)

After you install and configure the adapter, verify that the installation and configuration are correct.

Editing adapter profiles on the UNIX or Linux operating system

The adapter profile `.jar` file might contain ASCII files that are created by using the MS-DOS ASCII format.

About this task

If you edit an MS-DOS ASCII file on the UNIX operating system, you might see a character `^M` at the end of each line. These characters indicate new lines of text in MS-DOS. The characters can interfere with the running of the file on UNIX or Linux systems. You can use tools, such as **dos2unix**, to remove the `^M` characters. You can also use text editors, such as the **vi** editor, to remove the characters manually.

Example

You can use the **vi** editor to remove the `^M` characters. From the **vi** command mode, run the following command and press Enter:

```
:%s/^M//g
```

When you use this command, enter `^M` or `Ctrl-M` by pressing **^v^M** or **Ctrl V Ctrl M** sequentially. The **^v** instructs the **vi** editor to use the next keystroke instead of issuing it as a command.

Related concepts

[Configuring the Dispatcher properties](#)

The `solution.properties` file and the `itim_listener.properties` file contain the configuration properties for the Dispatcher.

[Customize table space quota sizes](#)

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Related tasks

[Customizing the adapter profile](#)

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[Verifying that the adapter is working correctly](#)

After you install and configure the adapter, verify that the installation and configuration are correct.

Configuring the Dispatcher properties

The `solution.properties` file and the `itim_listener.properties` file contain the configuration properties for the Dispatcher.

To configure the dispatcher properties, follow the configuration instructions included in the dispatcher download package.

Related concepts

[Customize table space quota sizes](#)

The adapter enables customizing the required quota size on the table spaces when you provision user accounts.

[Secure Sockets Layer \(SSL\) communication](#)

You can secure your environment by using Secure Sockets Layer (SSL) communication among Identity server, Security Directory Integrator, and the Oracle servers. You can configure SSL communication across the entire solution.

[Password management for account restoration](#)

How each restore action interacts with its corresponding managed resource depends on the managed resource or on the business processes that you implement.

[Usage instructions for Oracle 12c support](#)

The Oracle DB adapter can be now used to manage Oracle 12c container database.

Related tasks

[Customizing the adapter profile](#)

To customize the adapter profile, you must modify the Oracle Database Adapter JAR file. You might customize the adapter profile to change the account form or the service form.

[Editing adapter profiles on the UNIX or Linux operating system](#)

The adapter profile `.jar` file might contain ASCII files that are created by using the MS-DOS ASCII format.

[Enabling auditing on an Oracle resource](#)

You must enable auditing on the database so that the Oracle Database Adapter can retrieve the last access date of the user account.

[Configuring OCI for Transparent Application Failover](#)

Transparent Application Failover (TAF) is a feature of the Java Database Connectivity (JDBC) Oracle Call Interface (OCI) driver. If you configure the adapter to use TAF, then the adapter can automatically reconnect to a secondary database instance if the original database connection fails.

[Configuring Network Data Encryption and Integrity for Thin JDBC Clients](#)

Network data encryption and Integrity for JDBC thin clients is a feature of Oracle Advanced security, which lets thin Java database connectivity (JDBC) clients to securely connect and communicate with the Oracle database.

[Verifying that the adapter is working correctly](#)

After you install and configure the adapter, verify that the installation and configuration are correct.

Customize table space quota sizes

The adapter enables customizing the required quota size on the table spaces when you provision user accounts.

1. Open the `OracleAdapter.xml` file on IBM Security Directory Integrator.

2. Add the required values for the table space quota sizes as follows:

- a. Open **OracleSearchUserAL**.
- b. Go to **Feed Section**.
- c. Select the **conOracleGetTSQuotas** connector.
- d. Open **Before Selection**.
- e. Search for following line where 'qt' array is defined:

```
var qt = new  
Array("128K", "256K", "512K", "1M", "2M", "4M", "8M", "16M", "32M", "64M", "UNLIMITED");
```

Note: Use the following conventions for specifying the quota sizes:

K

Kilobytes

M

Megabytes

G

Gigabytes

UNLIMITED

Unlimited quota

3. Build a profile jar with updated OracleAdapter.xml file.
4. Import the newly built profile jar (OracleAdapterProfile.jar) on the Identity server.
5. Restart the Service for IBM Security Directory Integrator.

Related concepts

[Configuring the Dispatcher properties](#)

The `solution.properties` file and the `itim_listener.properties` file contain the configuration properties for the Dispatcher.

[Secure Sockets Layer \(SSL\) communication](#)

You can secure your environment by using Secure Sockets Layer (SSL) communication among Identity server, Security Directory Integrator, and the Oracle servers. You can configure SSL communication across the entire solution.

[Password management for account restoration](#)

How each restore action interacts with its corresponding managed resource depends on the managed resource or on the business processes that you implement.

[Usage instructions for Oracle 12c support](#)

The Oracle DB adapter can be now used to manage Oracle 12c container database.

Related tasks

[Customizing the adapter profile](#)

To customize the adapter profile, you must modify the Oracle Database Adapter JAR file. You might customize the adapter profile to change the account form or the service form.

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The adapter profile .jar file might contain ASCII files that are created by using the MS-DOS ASCII format.

[Enabling auditing on an Oracle resource](#)

You must enable auditing on the database so that the Oracle Database Adapter can retrieve the last access date of the user account.

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Transparent Application Failover (TAF) is a feature of the Java Database Connectivity (JDBC) Oracle Call Interface (OCI) driver. If you configure the adapter to use TAF, then the adapter can automatically reconnect to a secondary database instance if the original database connection fails.

[Configuring Network Data Encryption and Integrity for Thin JDBC Clients](#)

Network data encryption and Integrity for JDBC thin clients is a feature of Oracle Advanced security, which lets thin Java database connectivity (JDBC) clients to securely connect and communicate with the Oracle database.

[Verifying that the adapter is working correctly](#)

After you install and configure the adapter, verify that the installation and configuration are correct.

Enabling auditing on an Oracle resource

You must enable auditing on the database so that the Oracle Database Adapter can retrieve the last access date of the user account.

About this task

If auditing is not enabled, the Oracle Database Adapter cannot retrieve the information about when the user last accessed the account.

Procedure

1. Set the initialization parameter **audit_trail** to TRUE in the `init.ora` file.

Alternately, you can issue the following command at the SQL command-line prompt:

```
ALTER SYSTEM SET audit_trail=TRUE scope=SPFILE
```

2. Restart the database instance.
3. To turn on the auditing for user logon and logoff, log on as a user with Oracle administration authority. Issue the following command at the SQL command-line prompt:

```
AUDIT CONNECT
```

What to do next

To verify that auditing is enabled on an instance, issue the following command at the SQL command-line prompt:

```
SHOW PARAMETER AUDIT_TRAIL
```

The parameter **AUDIT_TRAIL** and its value are displayed. Any value except NONE or FALSE indicates that auditing is enabled. For more information about the parameters, see the Oracle online help.

Related concepts

[Configuring the Dispatcher properties](#)

The `solution.properties` file and the `itim_listener.properties` file contain the configuration properties for the Dispatcher.

[Customize table space quota sizes](#)

The adapter enables customizing the required quota size on the table spaces when you provision user accounts.

[Secure Sockets Layer \(SSL\) communication](#)

You can secure your environment by using Secure Sockets Layer (SSL) communication among Identity server, Security Directory Integrator, and the Oracle servers. You can configure SSL communication across the entire solution.

[Password management for account restoration](#)

How each restore action interacts with its corresponding managed resource depends on the managed resource or on the business processes that you implement.

[Usage instructions for Oracle 12c support](#)

The Oracle DB adapter can be now used to manage Oracle 12c container database.

Related tasks

Customizing the adapter profile

To customize the adapter profile, you must modify the Oracle Database Adapter JAR file. You might customize the adapter profile to change the account form or the service form.

Editing adapter profiles on the UNIX or Linux operating system

The adapter profile .jar file might contain ASCII files that are created by using the MS-DOS ASCII format.

Configuring OCI for Transparent Application Failover

Transparent Application Failover (TAF) is a feature of the Java Database Connectivity (JDBC) Oracle Call Interface (OCI) driver. If you configure the adapter to use TAF, then the adapter can automatically reconnect to a secondary database instance if the original database connection fails.

Configuring Network Data Encryption and Integrity for Thin JDBC Clients

Network data encryption and integrity for JDBC thin clients is a feature of Oracle Advanced security, which lets thin Java database connectivity (JDBC) clients to securely connect and communicate with the Oracle database.

Verifying that the adapter is working correctly

After you install and configure the adapter, verify that the installation and configuration are correct.

Configuring OCI for Transparent Application Failover

Transparent Application Failover (TAF) is a feature of the Java Database Connectivity (JDBC) Oracle Call Interface (OCI) driver. If you configure the adapter to use TAF, then the adapter can automatically reconnect to a secondary database instance if the original database connection fails.

About this task

During the reconnect process, the active transactions roll back.

To configure the Oracle adapter to use OCI, you must perform the following high-level steps in this sequence.

1. Install the JDBC OCI driver. For detailed instructions, see [“Installing the JDBC OCI driver” on page 38](#).
2. Configure the OCI connection between the Oracle Database Adapter and the Oracle database, [“Configuring the OCI connection” on page 39](#).
3. [“Modifying the Oracle Database Adapter service form for OCI” on page 42](#).

Procedure

1. Install the JDBC OCI driver.
For detailed instructions, see [“Installing the JDBC OCI driver” on page 38](#).
2. Configure the OCI connection between the Oracle Database Adapter and the Oracle database
For detailed instructions, see [“Configuring the OCI connection” on page 39](#).
3. Configure the Oracle adapter service form.
For detailed instructions, see [“Modifying the Oracle Database Adapter service form for OCI” on page 42](#)

Related concepts

Configuring the Dispatcher properties

The `solution.properties` file and the `itim_listener.properties` file contain the configuration properties for the Dispatcher.

Customize table space quota sizes

The adapter enables customizing the required quota size on the table spaces when you provision user accounts.

Secure Sockets Layer (SSL) communication

You can secure your environment by using Secure Sockets Layer (SSL) communication among Identity server, Security Directory Integrator, and the Oracle servers. You can configure SSL communication across the entire solution.

Password management for account restoration

How each restore action interacts with its corresponding managed resource depends on the managed resource or on the business processes that you implement.

Usage instructions for Oracle 12c support

The Oracle DB adapter can be now used to manage Oracle 12c container database.

Related tasks

Customizing the adapter profile

To customize the adapter profile, you must modify the Oracle Database Adapter JAR file. You might customize the adapter profile to change the account form or the service form.

Editing adapter profiles on the UNIX or Linux operating system

The adapter profile .jar file might contain ASCII files that are created by using the MS-DOS ASCII format.

Enabling auditing on an Oracle resource

You must enable auditing on the database so that the Oracle Database Adapter can retrieve the last access date of the user account.

Configuring Network Data Encryption and Integrity for Thin JDBC Clients

Network data encryption and integrity for JDBC thin clients is a feature of Oracle Advanced security, which lets thin Java database connectivity (JDBC) clients to securely connect and communicate with the Oracle database.

Verifying that the adapter is working correctly

After you install and configure the adapter, verify that the installation and configuration are correct.

Installing the JDBC OCI driver

Transparent Application Failover (TAF) is a feature of the Java Database Connectivity (JDBC) Oracle Call Interface (OCI) driver. You must install the Oracle Database Client software on the IBM Security Directory Integrator target.

Procedure

1. Obtain the Oracle Database Client software from the **Downloads** page on the [Oracle Technology Network](#) website.

For example, you can download the win64_11gR2_client.zip file for the Oracle Database 11g Release 2 Client (11.2.0.1.0) for Microsoft Windows (64-bit) software.

Note: Ensure that OCIJDBC19.dll is copied to c:\Program Files\IBM\TDI\V7.2\jvm\jre\bin (Java Library).

2. Install the client software.

When you install the client software, select the installation type that installs tools for developing applications, networking services, and basic client software. For example, if you are using the Oracle Database 11gR2 Client, select the **Runtime** installation type.

Alternatively, you can select the installation type that installs the instant client software. For example, if you are using the Oracle Database 11gR2 Client, select the **InstantClient** installation type. The instant client installation requires less disk space than the runtime installation.

Note: Use the Oracle Support website to determine the Oracle client and server versions that you require. For example, to use the OCI JDBC driver for SSL communication from an 11gR2 client to a 10gR2 server requires the following minimum versions:

- Oracle Client **11gR2** (11.2.0.2.0 or higher) to connect to Oracle Server **10gR2** (10.2.0.2.0 or higher).

Related tasks

Configuring the OCI connection

You can enable OCI communication between the Oracle Database Adapter and the Oracle database. You must configure Oracle Net Services (ONS) on the Security Directory Integrator where the Oracle Client software is installed.

Modifying the Oracle Database Adapter service form for OCI

To configure OCI communication between the Oracle adapter and the Oracle database, you must modify the Oracle adapter service form.

Configuring the OCI connection

You can enable OCI communication between the Oracle Database Adapter and the Oracle database. You must configure Oracle Net Services (ONS) on the Security Directory Integrator where the Oracle Client software is installed.

About this task

To configure Oracle Net Services, you must complete the following high-level tasks.

Procedure

1. Configure the Oracle Net Services.
For detailed instructions, see [“Configuring Oracle Net Services” on page 39](#).
2. Configure the Oracle Database Adapter.
For detailed instructions, see [“Configuring the Oracle adapter” on page 41](#)

Related tasks

Installing the JDBC OCI driver

Transparent Application Failover (TAF) is a feature of the Java Database Connectivity (JDBC) Oracle Call Interface (OCI) driver. You must install the Oracle Database Client software on the IBM Security Directory Integrator target.

Modifying the Oracle Database Adapter service form for OCI

To configure OCI communication between the Oracle adapter and the Oracle database, you must modify the Oracle adapter service form.

Configuring Oracle Net Services

For Transparent Application Failover, you must configure Oracle Net Services by editing the `tnsnames.ora` and `sqlnet.ora` files on the Oracle database server.

Procedure

1. Locate the `tnsnames.ora` and `sqlnet.ora` files in the `network\admin` directory of the Oracle home directory.
Note: These files do not exist in an Instant Client installation. In this case, you must create the files. These files must be in the same directory as one another. For example, you might choose to save these files in the Instant Client directory.
2. Open the files in a text editor.
Note: To configure Transparent Application Failover, you must use a text editor rather than Oracle Net Manager to edit these files.
3. Configure the files for your environment.

Example

The information in the following files is an example of how you can configure Transparent Application Failover:

sqlnet.ora:

```
SQLNET.AUTHENTICATION_SERVICES= (NONE)
NAMES.DIRECTORY_PATH= (TNSNAMES)
```

tnsnames.ora:

```
PRODONE =
(DESCRIPTION_LIST =
  (FAILOVER = true)
  (LOAD_BALANCE = false)
  (DESCRIPTION =
    (ADDRESS_LIST =
      (ADDRESS = (PROTOCOL = TCP)(HOST = YourFirstHost)(PORT = 1521))
    )
    (CONNECT_DATA =
      (SERVER = dedicated)
      (FAILOVER_MODE =
        (BACKUP = PRODTWO)
        (TYPE = select)
        (METHOD = basic)
        (RETRIES = 20)
        (DELAY = 3)
      )
    )
  )
  (SERVICE_NAME = ORCL)
)
)
(DESCRIPTION =
  (ADDRESS_LIST =
    (ADDRESS = (PROTOCOL = TCP)(HOST = YourSecondHost)(PORT = 1521))
  )
  (CONNECT_DATA =
    (SERVICE_NAME = ORCL)
  )
)
)
)

PRODTWO =
(DESCRIPTION_LIST =
  (DESCRIPTION =
    (ADDRESS_LIST =
      (ADDRESS = (PROTOCOL = TCP)(HOST = YourSecondHost)(PORT = 1521))
    )
  )
  (CONNECT_DATA =
    (SERVICE_NAME = ORCL)
  )
)
)
)
```

Note:

- When you use Transparent Application Failover, if the connected instance fails or is shutdown, the adapter can automatically reconnect to a database. Transparent Application Failover enables the application to transparently reconnect to a specified secondary instance. This reconnection process creates a new connection that is identical to the original connection.
- In the `tnsnames.ora` file, `PRODONE` is the example net service alias that defines both Transparent Application Failover and Connect Time Failover (CTF). The first description in the `DESCRIPTION_LIST` defines Transparent Application Failover. The second description in the `DESCRIPTION_LIST` defines Connect Time Failover.
- The Transparent Application Failover description indicates that if an established connection to `YourFirstHost` fails, then the connection fails over to `YourSecondHost` via the `PRODTWO` net service alias. The Connect Time Failover description indicates that if `YourFirstHost` is down before the initial connection, then the connection fails over to `YourSecondHost`.
- The `select` type is a feature of Transparent Application Failover. Use `select` to indicate that if the first connection fails while it is processing a `SELECT` statement, then the statement runs again when a new

connection is established. The cursor moves to the correct position so the client can continue fetching rows without interruption.

Configuring the Oracle adapter

You must configure Security Directory Integrator to locate the JDBC OCI driver and Oracle Net Services.

About this task

To use OCI communication, the adapter must have access to the JDBC OCI driver and the Oracle Net Services files, `tnsnames.ora` and `sqlnet.ora`.

Note: To locate the JDBC OCI driver, you must amend the path variable to include the `ORACLE_HOME/bin` directory or the Instant Client directory. Depending on the Security Directory Integrator service, you must configure the path variable slightly differently, as described in the following steps.

Procedure

1. Determine which Security Directory Integrator service is used on your server.

There are two Security Directory Integrator services that can exist or coexist on your Security Directory Integrator target.

- The IBM Security Verify Adapter, which is called `ITDIAsService.exe`.
- The IBM Security Directory Integrator service, which is called `ibmdiservice.exe`.

2. For the **ITDIAsService** service, edit the `ImagePath` registry variable in the following location: `HKLM\SYSTEM\ControlSet001\Service\IBM Security Verify Adapter`.

Note: The value of `ImagePath` is an expandable String Value of **REG_EXPAND_SZ** Type.

- For a Database Client installation, edit the `ImagePath` variable to include `%ORACLE_HOME%\bin` as follows:

```
"C:\Program Files\IBM\TDI\V7.2\timso1\ITDIAsService.exe" ...  
-Djava.library.path="C:\Program Files\IBM\TDI\V7.2\libs;  
%ORACLE_HOME%\bin;%PATH%" ...
```

Note: Use `%ORACLE_HOME%` in the `ImagePath` variable only when `ORACLE_HOME` is defined as a System variable on Windows. Otherwise, you must explicitly include the Oracle home bin directory as follows:

```
"C:\Program Files\IBM\TDI\V7.2\timso1\ITDIAsService.exe" ...  
-Djava.library.path="C:\Program Files\IBM\TDI\V7.2\libs;  
C:\app\administrator\product\11.2.0\client_1\bin;%PATH%" ...
```

- For an Instant Client installation, edit the `ImagePath` variable to include the directory of the Instant Client files as follows:

```
"C:\Program Files\IBM\TDI\V7.2\timso1\ITDIAsService.exe" ...  
-Djava.library.path="C:\Program Files\IBM\TDI\V7.2\libs;  
C:\app\administrator\product\11.2.0\client_1;%PATH%" ...
```

3. For the **ibmdiservice** service, edit the `path` variable in the `ibmdiservice.props` properties file.

This properties file is in the following directory:

```
C:\Program Files\IBM\TDI\V7.2\timso1
```

- For a Database Client installation, edit the `path` variable to include the Oracle home bin directory as follows:

```
path=C:\Program Files\IBM\TDI\V7.2\jvm\jre\bin;C:\Program Files\IBM\TDI\V7.2\  
libs;C:\app\administrator\product\11.2.0\client_1\bin;
```

- For an Instant Client installation, set the path variable to the Oracle home directory as follows:

```
path=C:\Program Files\IBM\TDI\V7.2\jvm\jre\bin;C:\Program Files\IBM\TDI\V7.2\
libs;C:\app\administrator\product\11.2.0\client_1;
```

4. For both services, you must configure Security Directory Integrator to locate the Oracle Net Services files as follows:

- For a Database Client installation, define the *ORACLE_HOME* environment variable in the Windows registry so that Security Directory Integrator can locate the Oracle Net Services files.

Note: Alternatively, you can define the *ORACLE_HOME* as a System variable in Windows.

An example *ORACLE_HOME* environment value is:

```
ORACLE_HOME=C:\app\administrator\product\11.2.0\client_1
```

- For an Instant Client installation, you must define the *TNS_ADMIN* environment variable, which is an Oracle Client variable, to point to the location (directory) of the ONS configuration files.

An example *TNS_ADMIN* environment value is:

```
TNS_ADMIN=C:\app\administrator\product\11.2.0\client_1
```

Note: If you define *ORACLE_HOME*, the JDBC OCI driver locates the Oracle Net Services files in the `network\admin` directory of the Oracle home directory. If you define *TNS_ADMIN*, the JDBC OCI driver locates the Oracle Net Services files in the specified directory.

Modifying the Oracle Database Adapter service form for OCI

To configure OCI communication between the Oracle adapter and the Oracle database, you must modify the Oracle adapter service form.

Procedure

1. Select the **Use OCI communication with Oracle** check box.

If the **Use OCI communication with Oracle** check box is selected, the adapter uses the JDBC OCI driver to communicate with the Oracle database server. When this check box is not selected, the adapter uses the JDBC Thin driver to communicate with the Oracle database server.

2. Enter a value for the **Oracle Service Alias** field that corresponds to the net service alias listed in the `tnsnames.ora` file.

The net service alias name is on the left side of the equals (=) sign in the `tnsnames.ora` file. The example `tnsnames.ora` file in [“Configuring Oracle Net Services”](#) on page 39 uses `PRODONE` as the net service name for TAF. For this example configuration, enter `PRODONE` in the **Oracle Service Alias** field.

What to do next

If you are using the JDBC OCI driver, and you want to use SSL communication, then you must complete further configuration. The **Use SSL communication with Oracle** check box is only for the JDBC Thin driver. To enable SSL communication between the Oracle adapter and the Oracle database for the JDBC OCI driver, you must include SSL information in the Oracle Net Services files.

The information in the following files serves as an example of how you can configure Transparent Application Failover with SSL:

`sqlnet.ora`:

```
SQLNET.AUTHENTICATION_SERVICES= (TCPS)
NAMES.DIRECTORY_PATH= (TNSNAMES)

SSL_VERSION = 3.0
SSL_CLIENT_AUTHENTICATION = FALSE
SSL_SERVER_DN_MATCH = YES
```

```

WALLET_LOCATION =
  (SOURCE =
    (METHOD = FILE)
    (METHOD_DATA =
      (DIRECTORY = C:\temp\client)
    )
  )

```

tnsnames.ora:

```

PRODNESSSL =
(DESCRIPTION_LIST =
  (FAILOVER = true)
  (LOAD_BALANCE = false)
  (DESCRIPTION =
    (ADDRESS_LIST =
      (ADDRESS = (PROTOCOL = TCPS)(HOST = YourFirstHost)(PORT = 2484))
    )
    (CONNECT_DATA =
      (SERVER = dedicated)
      (FAILOVER_MODE =
        (BACKUP = PRODTWOSSL)
        (TYPE = select)
        (METHOD = basic)
        (RETRIES = 20)
        (DELAY = 3)
      )
    )
    (SERVICE_NAME = ORCL)
  )
  (SECURITY =
    (SSL_SERVER_CERT_DN = "CN=client, C=US")
  )
)
(DESCRIPTION =
  (ADDRESS_LIST =
    (ADDRESS = (PROTOCOL = TCPS)(HOST = YourSecondHost)(PORT = 2484))
  )
  (CONNECT_DATA =
    (SERVICE_NAME = ORCL)
  )
  (SECURITY =
    (SSL_SERVER_CERT_DN = "CN=client, C=US")
  )
)
)
)

PRODTWOSSL =
(DESCRIPTION_LIST =
  (DESCRIPTION =
    (ADDRESS_LIST =
      (ADDRESS = (PROTOCOL = TCPS)(HOST = YourSecondHost)(PORT = 2484))
    )
    (CONNECT_DATA =
      (SERVICE_NAME = ORCL)
    )
    (SECURITY =
      (SSL_SERVER_CERT_DN = "CN=client, C=US")
    )
  )
)
)
)

```

For more information about configuring SSL for the JDBC OCI driver, see the "Stores for Client Authentication" subsection of ["Configuring the SSL connection"](#) on page 47.

Related tasks

[Installing the JDBC OCI driver](#)

Transparent Application Failover (TAF) is a feature of the Java Database Connectivity (JDBC) Oracle Call Interface (OCI) driver. You must install the Oracle Database Client software on the IBM Security Directory Integrator target.

[Configuring the OCI connection](#)

You can enable OCI communication between the Oracle Database Adapter and the Oracle database. You must configure Oracle Net Services (ONS) on the Security Directory Integrator where the Oracle Client software is installed.

Configuring Network Data Encryption and Integrity for Thin JDBC Clients

Network data encryption and integrity for JDBC thin clients is a feature of Oracle Advanced security, which lets thin Java database connectivity (JDBC) clients to securely connect and communicate with the Oracle database.

About this task

To enable this feature, you must:

- Configure certain properties in the JDBC thin client properties file.
- Specify the file path on the service form containing these Java properties.

Procedure

1. Extract the adapter package.
2. Locate the `OraPropertiesFile` folder from the package.
3. Edit the `OraASO.properties` file.

This file contains several configuration properties. Identify the properties that match your setup and specify the values accordingly.

The following is an example content of the properties file

```
#OraASO.properties
oracle.net.encryption_client=requested
oracle.net.encryption_types_client=(AES256)
oracle.net.crypto_checksum_client=requested
oracle.net.crypto_checksum_types_client=SHA1
```

Note: The `OraASO.properties` file uses a standard format where the first line always contains a comment (#) or is empty. The succeeding lines define the different properties.

For more information on these properties and the possible values, see [Configuring JDBC thin clients](#).

4. Specify the properties file path for the Oracle advanced security option. See [Creating an adapter service](#).

Related concepts

[Configuring the Dispatcher properties](#)

The `solution.properties` file and the `itim_listener.properties` file contain the configuration properties for the Dispatcher.

[Customize table space quota sizes](#)

The adapter enables customizing the required quota size on the table spaces when you provision user accounts.

[Secure Sockets Layer \(SSL\) communication](#)

You can secure your environment by using Secure Sockets Layer (SSL) communication among Identity server, Security Directory Integrator, and the Oracle servers. You can configure SSL communication across the entire solution.

[Password management for account restoration](#)

How each restore action interacts with its corresponding managed resource depends on the managed resource or on the business processes that you implement.

[Usage instructions for Oracle 12c support](#)

The Oracle DB adapter can be now used to manage Oracle 12c container database.

Related tasks

Customizing the adapter profile

To customize the adapter profile, you must modify the Oracle Database Adapter JAR file. You might customize the adapter profile to change the account form or the service form.

Editing adapter profiles on the UNIX or Linux operating system

The adapter profile .jar file might contain ASCII files that are created by using the MS-DOS ASCII format.

Enabling auditing on an Oracle resource

You must enable auditing on the database so that the Oracle Database Adapter can retrieve the last access date of the user account.

Configuring OCI for Transparent Application Failover

Transparent Application Failover (TAF) is a feature of the Java Database Connectivity (JDBC) Oracle Call Interface (OCI) driver. If you configure the adapter to use TAF, then the adapter can automatically reconnect to a secondary database instance if the original database connection fails.

Verifying that the adapter is working correctly

After you install and configure the adapter, verify that the installation and configuration are correct.

Secure Sockets Layer (SSL) communication

You can secure your environment by using Secure Sockets Layer (SSL) communication among Identity server, Security Directory Integrator, and the Oracle servers. You can configure SSL communication across the entire solution.

To use SSL communication between the system components, you can configure the Security Directory Integrator server as the SSL server. You can configure both the Identity server and the Oracle servers as SSL clients.

The two main communication channels that you can secure with SSL communication are depicted in Figure 1.

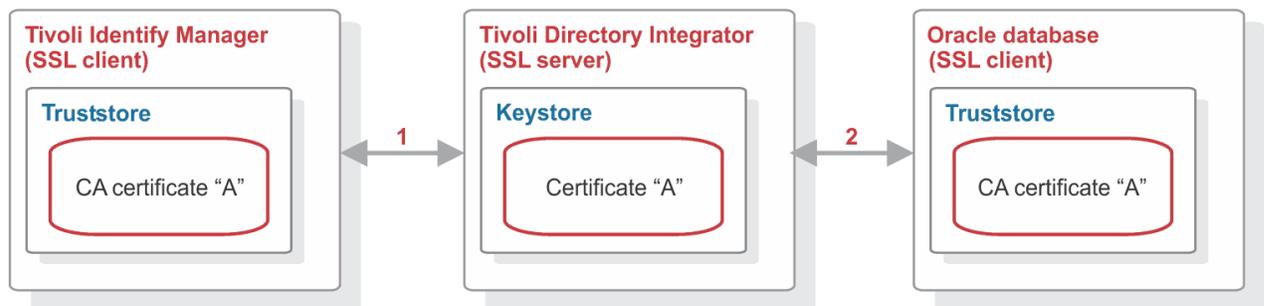


Figure 4. SSL communication overview

Each of these channels governs the communication between two main system components.

1

This channel includes communication between Identity server and Security Directory Integrator. To configure SSL communication for this channel, see the Secure Sockets Layer (SSL) information in the *IBM Security Dispatcher Installation and Configuration Guide*.

2

This channel includes communication between Security Directory Integrator and the Oracle database server. To configure SSL communication for this channel, see [“Secure Sockets Layer \(SSL\) communication” on page 45](#).

Note: Configuring SSL for each of these channels is optional. You can choose whether to configure SSL for neither, one or both channels.

Related concepts

Configuring the Dispatcher properties

The `solution.properties` file and the `itim_listener.properties` file contain the configuration properties for the Dispatcher.

Customize table space quota sizes

The adapter enables customizing the required quota size on the table spaces when you provision user accounts.

Password management for account restoration

How each restore action interacts with its corresponding managed resource depends on the managed resource or on the business processes that you implement.

Usage instructions for Oracle 12c support

The Oracle DB adapter can be now used to manage Oracle 12c container database.

Related tasks

Customizing the adapter profile

To customize the adapter profile, you must modify the Oracle Database Adapter JAR file. You might customize the adapter profile to change the account form or the service form.

Editing adapter profiles on the UNIX or Linux operating system

The adapter profile `.jar` file might contain ASCII files that are created by using the MS-DOS ASCII format.

Enabling auditing on an Oracle resource

You must enable auditing on the database so that the Oracle Database Adapter can retrieve the last access date of the user account.

Configuring OCI for Transparent Application Failover

Transparent Application Failover (TAF) is a feature of the Java Database Connectivity (JDBC) Oracle Call Interface (OCI) driver. If you configure the adapter to use TAF, then the adapter can automatically reconnect to a secondary database instance if the original database connection fails.

Configuring Network Data Encryption and Integrity for Thin JDBC Clients

Network data encryption and integrity for JDBC thin clients is a feature of Oracle Advanced security, which lets thin Java database connectivity (JDBC) clients to securely connect and communicate with the Oracle database.

Verifying that the adapter is working correctly

After you install and configure the adapter, verify that the installation and configuration are correct.

JDBC driver location for SSL

JDBC Thin driver version 10g Release 2 and above include SSL support. You can obtain the Oracle Database 10gR2, 11g, or 11gR2 driver from the following locations:

- The `ORACLE_HOME\jdbc\lib` directory of an Oracle database (client or server) installation.
- The JDBC Driver Downloads page on the [Oracle Technology Network](#) website.

Security Directory Integrator version 7.0

Use `ojdbc5.jar`, which is the driver for JDK 1.5.

Security Directory Integrator version 7.1

Use `ojdbc6.jar`, which is the driver for use with JDK 1.6.

You must copy the appropriate driver to one of the following locations on the Security Directory Integrator server:

- `TDI_HOME\jars\3rdparty\others`.
- `TDI_HOME\jvm\jre\lib\ext`.

where `TDI_HOME` is the directory where Security Directory Integrator is installed. For example, on a Windows platform, the default directory is `C:\Program Files\IBM\TDI\V7.x`.

You must also delete previous versions of the JDBC Thin driver from these two *TDI_HOME* locations. The previous versions of the driver are one or more of the following files:

- `ojdbc14.jar`
- `classes12.zip`
- `nls_charset12.zip`
- `classes111.zip`
- `nls_charset11.zip`

Note: The `.zip` files that are listed might be named as `.jar` files. For example, `classes12.jar`.

Configuring the SSL connection

To enable SSL communication between the Oracle adapter and the Oracle database, you must configure a truststore and optionally a keystore for the Dispatcher.

About this task

If the Oracle database requires SSL client authentication then you must configure a keystore.

To configure the truststore for the Dispatcher, you must import the certificate authority (CA) certificate to sign the certificate for the Oracle database.

Configuring server authentication

To configure SSL, you must first configure the server authentication by importing a CA certificate into the truststore.

Procedure

1. Run the following command to import a CA certificate into a truststore:

```
keytool -import -v -alias OACA -file CA.cer -keystore truststore.jks -storetype  
JKS -storepass "ThePwd12"
```

Note:

The location for the `truststore.jks` and the `solutions.properties` files are in the `ITDI_HOME\timsol` directory.

When you issue the **keytool** command to import the CA certificate, ensure that the truststore details match the `solution.properties` entries.

2. Set the following properties in the `solutions.properties` file:

```
## server authentication  
javax.net.ssl.trustStore=truststore.jks  
javax.net.ssl.trustStorePassword=ThePwd12  
javax.net.ssl.trustStoreType=jks
```

The store password, `ThePwd12`, is for test purposes only.

If the keystore properties are not set in the `solution.properties` file, use the same values as the truststore properties for these keystore entries:

```
## client authentication  
javax.net.ssl.keyStore=truststore.jks  
javax.net.ssl.keyStorePassword=ThePwd12  
javax.net.ssl.keyStoreType=jks
```

Configuring client authentication

If the Oracle database requires SSL client authentication, then you must configure a keystore.

About this task

To determine whether the Oracle database requires SSL client authentication, complete the following step.

Procedure

- Verify the `sqlnet.ora` file on the target Oracle database server, which is the managed resource, for the following line:

```
SSL_CLIENT_AUTHENTICATION = FALSE
```

The `FALSE` value means that the Oracle database server does NOT require SSL client authentication. The `TRUE` value means that the Oracle database server DOES require SSL client authentication.

Note: The store password `ThePwd12` is for test purposes only.

Example

For test purposes, you can use the following commands to set up a JKS type keystore:

```
cd c:\temp
mkdir clientjks

keytool -genkey -alias OADB -dname "CN=client,C=US" -storetype JKS -keystore
clientjks\client.jks -keyalg RSA -storepass "ThePwd12"

keytool -certreq -alias OADB -file clientjks\creq.cer -keystore clientjks\client.jks
-storepass "ThePwd12"

orapki cert create -wallet ./authority -request clientjks\creq.cer -cert
clientjks\signed.cer -validity 3650 -pwd=ThePwd12

keytool -import -v -alias OACA -file authority\CA.cer -keystore clientjks\client.jks
-storepass "ThePwd12"

keytool -import -v -alias OADB -file clientjks\signed.cer -keystore
clientjks\client.jks -storepass "ThePwd12"
```

These example commands assume that you created a self-signed certificate authority. See [“Configuring the Oracle database server”](#) on page 49.

What to do next

If the keystore properties are not set in the `solution.properties` file, then set the following properties accordingly:

```
## client authentication
javax.net.ssl.keyStore=client.jks
javax.net.ssl.keyStorePassword=ThePwd12
javax.net.ssl.keyStoreType=jks
```

Configuring the Oracle database server

Use Oracle tools, such as the Oracle Wallet Manager and the **orapki** command, to configure both the truststore and the keystore on the Oracle database server.

About this task

For test purposes, you can use the following commands to set up a self-signed certificate authority, truststore, and keystore:

```
cd c:\temp
mkdir authority
mkdir server
mkdir client
```

Self-signed certificate authority

```
orapki wallet create -wallet ./authority -pwd=ThePwd12

orapki wallet add -wallet ./authority -dn "CN=authority, C=US" -keysize 2048
-self_signed -validity 3650 -pwd=ThePwd12

orapki wallet export -wallet ./authority -dn "CN=authority, C=US" -cert
./authority/CA.cer -pwd=ThePwd12
```

Use the `CA.cer` file in the authority directory as the trusted certificate when you issue the **keytool** command to import a CA certificate into the Dispatcher truststore.

Stores for Server Authentication

```
orapki wallet create -wallet ./server -auto_login -pwd=ThePwd12

orapki wallet add -wallet ./server -dn "CN=server, C=US" -keysize 2048
-pwd=ThePwd12

orapki wallet export -wallet ./server -dn "CN=server, C=US" -request
./server/creq.cer -pwd=ThePwd12

orapki cert create -wallet ./authority -request ./server/creq.cer -cert
./server/signed.cer -validity 3650 -pwd=ThePwd12

orapki wallet add -wallet ./server -trusted_cert -cert ./authority/CA.cer
-pwd=ThePwd12

orapki wallet add -wallet ./server -user_cert -cert ./server/signed.cer
-pwd=ThePwd12
```

Stores for Client Authentication

```
orapki wallet create -wallet ./client -auto_login -pwd=ThePwd12

orapki wallet add -wallet ./client -dn "CN=client, C=US" -keysize 2048
-pwd=ThePwd12

orapki wallet export -wallet ./client -dn "CN=client, C=US" -request
./client/creq.cer -pwd=ThePwd12

orapki cert create -wallet ./authority -request ./client/creq.cer -cert
./client/signed.cer -validity 3650 -pwd=ThePwd12

orapki wallet add -wallet ./client -trusted_cert -cert ./authority/CA.cer
-pwd=ThePwd12

orapki wallet add -wallet ./client -user_cert -cert ./client/signed.cer
-pwd=ThePwd12
```

Oracle Network Configuration

Configure the following two files on the Oracle database server to enable SSL:

- listener.ora
- sqlnet.ora

These files are in the network\admin directory of the Oracle home directory. You can use Oracle Net Manager or a text editor to edit these files.

listener.ora:

```
SSL_VERSION = 3.0
SSL_CLIENT_AUTHENTICATION = FALSE

WALLET_LOCATION =
  (SOURCE =
    (METHOD = FILE)
    (METHOD_DATA =
      (DIRECTORY = myDir)
    )
  )

LISTENER =
  (DESCRIPTION_LIST =
    (DESCRIPTION =
      (ADDRESS = (PROTOCOL = TCP)(HOST = myHost)(PORT = nonSSLPort))
    )
    (DESCRIPTION =
      (ADDRESS = (PROTOCOL = TCPS)(HOST = myHost)(PORT = sslPort))
    )
  )
```

sqlnet.ora:

```
SQLNET.AUTHENTICATION_SERVICES= (TCPS, NTS)
NAMES.DIRECTORY_PATH= (TNSNAMES)

SSL_VERSION = 3.0
SSL_CLIENT_AUTHENTICATION = FALSE

WALLET_LOCATION =
  (SOURCE =
    (METHOD = FILE)
    (METHOD_DATA =
      (DIRECTORY = myDir)
    )
  )
```

where:

myDir

The directory location of the truststore on the Oracle Database Server. For example C:\temp\server.

myHost

The server host name.

nonSSLPort

The non-SSL communication port (TCP protocol). For example, 1521.

sslPort

The SSL communication port (TCPS protocol). For example, 2484.

Modifying the Oracle Database Adapter service form for SSL

To enable SSL communication between the Oracle adapter and the Oracle database, you must configure the Oracle adapter service form.

About this task

Make the following changes to configure the Oracle Database Adapter service form.

Procedure

1. Select the **Use SSL communication with Oracle** check box.
2. Update the **Oracle Service Port** value to the TCPS port that is listed in the listener.ora file. For example, 2484.

3. (Optional) Provide a value for **Oracle Server Distinguished Name**.

If provided, the adapter verifies this value against the Oracle database server certificate.

Note:

- Start both the listener and database services as the user who created the wallet, so both services can access the wallet successfully. On Windows, change the **Log On As** account for the listener and database services from the default Local System account to wallet creator.
- The `sqlnet.ora` and the `listener.ora` files contain the wallet location. In most cases, both files contain the same wallet location, but the listener might use its own wallet.
 - Use the distinguished name of the certificate from the wallet in the `sqlnet.ora` file. The Oracle adapter verifies this name when you provide a value for the optional **Oracle Server Distinguished Name** on the service form.
 - For security, include a distinguished name in the service form to avoid the risk of a server that is faking its identity.
- For more information about configuring SSL with the Oracle driver, see the white paper "SSL with Oracle JDBC Thin Driver" on the [Oracle website](#).

Password management for account restoration

How each restore action interacts with its corresponding managed resource depends on the managed resource or on the business processes that you implement.

Certain resources reject a password when a request is made to restore an account. In this case, you can configure IBM Security Verify Governance Identity Manager to forego the new password requirement. You can configure the Oracle Database Adapter to require a new password when the account is restored. This feature is useful if your company's business processes require you to reset the password when an account is restored.

In the `service.def` file, you can define whether a password is required as a new protocol option. When you import the adapter profile, if an option is not specified, the adapter profile importer determines the correct restoration password behavior from the `schema.dsm1` file. The adapter profile components enable remote services to know whether to discard a password that is entered by the user where multiple accounts on disparate resources are being restored. In this situation, where only some of the accounts that are being restored might require a password. Remote services discard the password from the restore action for those managed resources that do not require them.

Edit the `service.def` file to add the new protocol options, for example:

```
<Property Name = "com.ibm.itim.remoteservices.ResourceProperties.  
    PASSWORD_NOT_REQUIRED_ON_RESTORE"<value>true</value>  
</property>  
<Property Name = "com.ibm.itim.remoteservices.ResourceProperties.  
    PASSWORD_NOT_ALLOWED_ON_RESTORE"<value>>false</value>  
</property>
```

By adding the two options in the preceding example, you can ensure that you are not prompted for a password when an account is restored.

Related concepts

Configuring the Dispatcher properties

The `solution.properties` file and the `itim_listener.properties` file contain the configuration properties for the Dispatcher.

Customize table space quota sizes

The adapter enables customizing the required quota size on the table spaces when you provision user accounts.

Secure Sockets Layer (SSL) communication

You can secure your environment by using Secure Sockets Layer (SSL) communication among Identity server, Security Directory Integrator, and the Oracle servers. You can configure SSL communication across the entire solution.

[Usage instructions for Oracle 12c support](#)

The Oracle DB adapter can be now used to manage Oracle 12c container database.

Related tasks

[Customizing the adapter profile](#)

To customize the adapter profile, you must modify the Oracle Database Adapter JAR file. You might customize the adapter profile to change the account form or the service form.

[Editing adapter profiles on the UNIX or Linux operating system](#)

The adapter profile . jar file might contain ASCII files that are created by using the MS-DOS ASCII format.

[Enabling auditing on an Oracle resource](#)

You must enable auditing on the database so that the Oracle Database Adapter can retrieve the last access date of the user account.

[Configuring OCI for Transparent Application Failover](#)

Transparent Application Failover (TAF) is a feature of the Java Database Connectivity (JDBC) Oracle Call Interface (OCI) driver. If you configure the adapter to use TAF, then the adapter can automatically reconnect to a secondary database instance if the original database connection fails.

[Configuring Network Data Encryption and Integrity for Thin JDBC Clients](#)

Network data encryption and integrity for JDBC thin clients is a feature of Oracle Advanced security, which lets thin Java database connectivity (JDBC) clients to securely connect and communicate with the Oracle database.

[Verifying that the adapter is working correctly](#)

After you install and configure the adapter, verify that the installation and configuration are correct.

Verifying that the adapter is working correctly

After you install and configure the adapter, verify that the installation and configuration are correct.

Procedure

1. Test the connection for the service that you created on the Identity server.
2. Run a full reconciliation from the Identity server.
3. Run all supported operations such as add, modify, and delete on one user account.
4. Verify the `ibmdi.log` file after each operation to ensure that no errors are reported.
5. Verify the `trace.log` file to ensure that no errors are reported when you run an adapter operation.

Related concepts

[Installing the dispatcher](#)

If this is the first Security Directory Integrator-based adapter installation, you must install the RMI Dispatcher before you install the adapter. Install the RMI Dispatcher on the same Security Directory Integrator server where you want to install the adapter.

[Restarting the adapter service](#)

Various installation and configuration tasks might require the adapter to be restarted to apply the changes. For example, you must restart the adapter if there are changes in the adapter profile, connector, or assembly lines. To restart the adapter, restart the Dispatcher.

[Creating adapter user account](#)

You must create a user account for the adapter on the managed resource. Provide the account information when you create a service for the adapter on IBM Security Verify Governance Identity Manager.

[Service/Target form details](#)

Complete the service/target form fields.

Installing the adapter language package

The adapters use a separate language package from the IBM Security Verify server..

Configuring the Dispatcher properties

The `solution.properties` file and the `itim_listener.properties` file contain the configuration properties for the Dispatcher.

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Password management for account restoration

How each restore action interacts with its corresponding managed resource depends on the managed resource or on the business processes that you implement.

Usage instructions for Oracle 12c support

The Oracle DB adapter can be now used to manage Oracle 12c container database.

Related tasks

Installing the adapter binaries or connector

The connector might or might not be available with the base Security Directory Integrator or Security Directory Integrator product. The connector is required to establish communication between the adapter and the Dispatcher.

Importing the adapter profile

An adapter profile defines the types of resources that the Identity server can manage. It is packaged with the IBM Security Verify Adapter. Use the adapter profile to create an adapter service on Identity server and establish communication with the adapter.

Creating an adapter service/target

After you import the adapter profile on the Identity server, create a service/target so that Identity server can communicate with the managed resource.

Installing the ILMT tags

This topic describes the procedures to install ILMT tag files.

Customizing the adapter profile

To customize the adapter profile, you must modify the Oracle Database Adapter JAR file. You might customize the adapter profile to change the account form or the service form.

Editing adapter profiles on the UNIX or Linux operating system

The adapter profile `.jar` file might contain ASCII files that are created by using the MS-DOS ASCII format.

Enabling auditing on an Oracle resource

You must enable auditing on the database so that the Oracle Database Adapter can retrieve the last access date of the user account.

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Network data encryption and Integrity for JDBC thin clients is a feature of Oracle Advanced security, which lets thin Java database connectivity (JDBC) clients to securely connect and communicate with the Oracle database.

Usage instructions for Oracle 12c support

The Oracle DB adapter can be now used to manage Oracle 12c container database.

However, the Central Database (CDB) and each Pluggable Database (PDB) that are connected to it, must be managed separately through separate services from IBM Security Verify Governance Identity Manager.

Adapter user account for managing the Oracle 12c container database:

- CDB can be managed by using common users
- PDB can be managed by using local users only

Add/Modify account operation

For CDB:

- A root container service must create an account name that starts with C##. If it tries to create a user without C## in username, an error is thrown.
- When a common user is creating a common user account, the DEFAULT TABLESPACE, TEMPORARY TABLESPACE, QUOTA, and PROFILE must reference objects that exist in all containers. So, if the object does not exist in all containers, it throws an error.
- To assign/grant a privilege to common user commonly we need to provide container value as CONTAINER=ALL.

For PDB:

- A PDB container service must not create an account starting with C##. If it tries to create user with C## in username, error is thrown.

Reconciliation Operations

- For CDB: Common users are managed through CDB services.
- For PDB: Only local users are managed through PDB services.

Related concepts

[Configuring the Dispatcher properties](#)

The `solution.properties` file and the `itim_listener.properties` file contain the configuration properties for the Dispatcher.

[Customize table space quota sizes](#)

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[Password management for account restoration](#)

How each restore action interacts with its corresponding managed resource depends on the managed resource or on the business processes that you implement.

Related tasks

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Transparent Application Failover (TAF) is a feature of the Java Database Connectivity (JDBC) Oracle Call Interface (OCI) driver. If you configure the adapter to use TAF, then the adapter can automatically reconnect to a secondary database instance if the original database connection fails.

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Network data encryption and integrity for JDBC thin clients is a feature of Oracle Advanced security, which lets thin Java database connectivity (JDBC) clients to securely connect and communicate with the Oracle database.

Verifying that the adapter is working correctly

After you install and configure the adapter, verify that the installation and configuration are correct.

Chapter 6. Troubleshooting

Troubleshooting is a systematic approach to solving a problem. The goal of troubleshooting is to determine why something does not work as expected and how to resolve the problem. This topic provides information and techniques for identifying and resolving problems that are related to the adapter, including troubleshooting errors that might occur during the adapter installation.

Techniques for troubleshooting problems

Certain common techniques can help with the task of troubleshooting. The first step in the troubleshooting process is to describe the problem completely.

Problem descriptions help you and the IBM technical-support representative find the cause of the problem. This step includes asking yourself basic questions:

- What are the symptoms of the problem?
- Where does the problem occur?
- When does the problem occur?
- Under which conditions does the problem occur?
- Can the problem be reproduced?

The answers to these questions typically lead to a good description of the problem, which can then lead you to a problem resolution.

What are the symptoms of the problem?

When you start to describe a problem, the most obvious question is "What is the problem?" This question might seem straightforward; however, you can break it down into several more-focused questions that create a more descriptive picture of the problem. These questions can include:

- Who, or what, is reporting the problem?
- What are the error codes and messages?
- How does the system fail? For example, is it a loop, hang, crash, performance degradation, or incorrect result?

Where does the problem occur?

Determining where the problem originates is not always easy, but it is one of the most important steps in resolving a problem. Many layers of technology can exist between the reporting and failing components. Networks, disks, and drivers are only a few of the components to consider when you are investigating problems.

The following questions help you to focus on where the problem occurs to isolate the problem layer:

- Is the problem specific to one operating system, or is it common across multiple operating systems?
- Is the current environment and configuration supported?
- Do all users have the problem?
- (For multi-site installations.) Do all sites have the problem?

If one layer reports the problem, the problem does not necessarily originate in that layer. Part of identifying where a problem originates is understanding the environment in which it exists. Take some time to completely describe the problem environment, including the operating system and version, all corresponding software and versions, and hardware information. Confirm that you are running within an environment that is a supported configuration. Many problems can be traced back to incompatible levels of software that are not intended to run together or are not fully tested together.

When does the problem occur?

Develop a detailed timeline of events that lead up to a failure, especially for those cases that are one-time occurrences. You can most easily develop a timeline by working backward: Start at the time an error was reported (as precisely as possible, even down to the millisecond), and work backward through the available logs and information. Typically, you use the first suspicious event that you find in a diagnostic log.

To develop a detailed timeline of events, answer these questions:

- Does the problem happen only at a certain time of day or night?
- How often does the problem happen?
- What sequence of events leads up to the time that the problem is reported?
- Does the problem happen after an environment change, such as upgrading or installing software or hardware?

Responding to these types of questions can give you a frame of reference in which to investigate the problem.

Under which conditions does the problem occur?

Knowing which systems and applications are running at the time that a problem occurs is an important part of troubleshooting. These questions about your environment can help you to identify the root cause of the problem:

- Does the problem always occur when the same task is being done?
- Is a certain sequence of events required for the problem to occur?
- Do any other applications fail at the same time?

Answering these types of questions can help you explain the environment in which the problem occurs and correlate any dependencies. Remember that just because multiple problems might occur around the same time, the problems are not necessarily related.

Can the problem be reproduced?

From a troubleshooting standpoint, the ideal problem is one that can be reproduced. Typically, when a problem can be reproduced you have a larger set of tools or procedures at your disposal to help you investigate. Problems that you can reproduce are often easier to debug and solve.

However, problems that you can reproduce can have a disadvantage: If the problem is of significant business impact, you do not want it to recur. If possible, re-create the problem in a test or development environment, which typically offers you more flexibility and control during your investigation.

- Can the problem be re-created on a test system?
- Do multiple users or applications have the same type of problem?
- Can the problem be re-created by running a single command, a set of commands, or a particular application?

Related concepts

[Error messages and problem solving](#)

A warning or error message might be displayed in the user interface to provide information about the adapter or when an error occurs.

Error messages and problem solving

A warning or error message might be displayed in the user interface to provide information about the adapter or when an error occurs.

A warning or error might be displayed in the user interface to provide information that you need to know about the adapter or about an error. Table 4 on page 59 contains warnings or errors which might be displayed in the user interface if the Oracle Database Adapter is installed on your system.

Message code	Warning or error message	Remedial action
CTGIMT001E	The following error occurred. Error: Either the Oracle service name is incorrect or the service is not up.	Ensure that the Oracle service name given on IBM Security Verify Governance Identity Manager service form is running.
CTGIMT001E	The following error occurred. Error: Either the Oracle host or port is incorrect.	Verify that the host workstation name or the port for the Oracle service is correctly specified.
CTGIMT002E	The login credential is missing or incorrect.	Verify that you provided correct login credential on service form.
CTGIMT001E	The following error occurred. Error: No suitable JDBC driver found.	Ensure that the correct version of the JDBC thin driver is copied onto the workstation where the adapter is installed. Ensure that the path for the driver is included in the system CLASSPATH variable.
CTGIMT600E	An error occurred while establishing communication with the IBM Security Directory Integrator server.	IBM Security Verify Governance Identity Manager cannot establish a connection with IBM Security Directory Integrator. To fix this problem, ensure that: <ul style="list-style-type: none"> • IBM Security Directory Integrator is running. • The URL specified on the service form for the IBM Security Directory Integrator is correct.

Table 4. Warning and error messages (continued)

Message code	Warning or error message	Remedial action
CTGIMT004E	The adapter does not have permission to add an account: <i>Account_Name</i> .	<p>The administrator user provided on the IBM Security Directory Integrator service form does not have the required privileges to add a user account. Ensure that an administrator user with the required privileges is specified on service form. These privileges are the minimum required for the administrator user:</p> <ul style="list-style-type: none"> • CREATE USER • ALTER USER • DROP USER • SELECT ANY TABLE • GRANT ANY ROLE • GRANT ANY PRIVILEGE • EXECUTE ANY PROCEDURE • ADMINISTER_RESOURCE_MANAGER • SELECT ANY DICTIONARY <p>Note: To use the following Stored Procedure, you must provide EXECUTE ANY PROCEDURE and ADMINISTER_RESOURCE_MANAGER privileges to the administrator user:</p> <ul style="list-style-type: none"> • dbms_resource_manager_privs.grant_switch_consumer_group • DBMS_RESOURCE_MANAGER_PRIVS.REVOKE_SWITCH_CONSUMER_GROUP • dbms_resource_manager.set_initial_consumer_group • DBMS_WM.RevokeSystemPriv
CTGIMT003E	The account already exists.	Use different name for the user to be added.
CTGIMT015E	An error occurred while deleting the <i>Account_Name</i> account because the account does not exist.	The user you trying to delete does not exist. Ensure that you are deleting only an existing account.

Related concepts

Techniques for troubleshooting problems

Certain common techniques can help with the task of troubleshooting. The first step in the troubleshooting process is to describe the problem completely.

Chapter 7. Uninstalling

To remove an adapter from the Identity server for any reason, you must remove all the components that were added during installation. Uninstalling an IBM Security Directory Integrator based adapter mainly involves removing the connector file, and the adapter profile from the Identity server. Depending on the adapter, some of these tasks might not be applicable, or there can be other tasks.

Uninstalling the adapter

The Oracle Database Adapter installation installs the `oracledbsql` folder on the Security Directory Integrator server. Remove the `oracledbsql` folder to uninstall the Oracle Database Adapter.

Procedure

1. Stop the adapter service.
2. Remove `oracledbsql` folder from the `ITDI_HOME\timsql` folder.

Related concepts

Deleting the adapter profile

Remove the adapter service/target type from the Identity server. Before you delete the adapter profile, ensure that no objects exist on the Identity server that reference the adapter profile.

Related tasks

Uninstalling the adapter stored procedures from the Oracle Database

Uninstalling the adapter stored procedures from the Oracle Database

Procedure

1. Remove the `ISIM_SET_DEF_CONGROUP` stored procedure by executing the SQL command on the Oracle Database: `Drop procedure ISIM_SET_DEF_CONGROUP_version`
Note: The version corresponds to the adapter version. For example: If the adapter version is 5.1.18.72, the stored procedure command is `ISIM_SET_DEF_CONGROUP_5111872`
2. Remove the `ISIM_OBTAIN_LOCK` stored procedure by executing the SQL command on the Oracle Database: `Drop procedure ISIM_OBTAIN_LOCK_version`

Note: The version corresponds to the adapter version. For example: If the adapter version is 5.1.18.72, the stored procedure command is `ISIM_OBTAIN_LOCK_5111872`

Related concepts

Deleting the adapter profile

Remove the adapter service/target type from the Identity server. Before you delete the adapter profile, ensure that no objects exist on the Identity server that reference the adapter profile.

Related tasks

Uninstalling the adapter

The Oracle Database Adapter installation installs the `oracledbsql` folder on the Security Directory Integrator server. Remove the `oracledbsql` folder to uninstall the Oracle Database Adapter.

Deleting the adapter profile

Remove the adapter service/target type from the Identity server. Before you delete the adapter profile, ensure that no objects exist on the Identity server that reference the adapter profile.

Objects on the Identity server that can reference the adapter profile:

- Adapter service instances
- Policies referencing an adapter instance or the profile
- Accounts

Note: The Dispatcher component must be installed on your system for adapters to function correctly in a Security Directory Integrator environment. When you delete the adapter profile, do not uninstall the Dispatcher.

For specific information about how to delete the adapter profile, see the IBM Security Verify Governance Identity Manager product documentation.

Related tasks

[Uninstalling the adapter](#)

The Oracle Database Adapter installation installs the `oracledbsql` folder on the Security Directory Integrator server. Remove the `oracledbsql` folder to uninstall the Oracle Database Adapter.

[Uninstalling the adapter stored procedures from the Oracle Database](#)

Chapter 8. Reference

Reference information is organized to help you locate particular facts quickly, such as adapter attributes, registry settings, and environment variables.

Adapter attributes and object classes

Adapter attributes and object classes are required for customization, creating provisioning rules, and understanding what service/target attributes are supported by the adapter. The Identity server communicates with the adapter by using attributes, which are included in transmission packets that are sent over a network. This topic is not applicable for this adapter.

The combination of attributes that is included in the packets depends on the type of action that the Identity server requests from the Oracle Database Adapter.

Table 5 on page 63 is a listing of the attributes that are used by the Oracle Database Adapter. The table gives a brief description and corresponding column on the Oracle database (if applicable) for the value of the attribute.

Attribute	Description	Oracle column or table
erOraServiceName	The SID/Service Name of the Oracle instance.	NA
erOraSysPriv	The System Privilege assigned to the user.	PRIVILEGE/DBA_SYS_PRIV
erOraDefaultTableSpace	The name of the default table space.	DEFAULT_TABLESPACE/DBA_USERS
erOraTemporaryTableSpace	The name of the temporary table space.	TEMPORARY_TABLESPACE/DBA_USERS
erOraTblSpcQuota	The maximum space allowed on a table space.	MAX_BYTES/DBA_TS_QUOTA
erOraAuthenticationType	Specifies how the user is authenticated by Oracle.	PASSWORD/DBA_USERS
erOraGlobalName	An external name that identifies the user.	EXTERNAL_NAME/DBA_USERS
erOraTblspacesName	The name for the erOraTablespaces group.	TABLESPACE_NAME/DBA_TABLESPACES
erOraPrflName	The name for the erOraProfiles group.	PROFILE/DBA_PROFILES
erOraRolesName	The name for the erOraRoles group.	ROLE/DBA_ROLES
erOraRole	The database roles assigned as default roles to the account.	ROLE, DEFAULT_ROLE/DBA_ROLE_PRIV
erOraNonDefRole	The database roles assigned as non default roles (for example, password protected roles) to the account.	ROLE, DEFAULT_ROLE/DBA_ROLE_PRIV
erOraProfile	The profile name assigned to the account.	PROFILE/DBA_USERS
erOraExpirePwd	If true, set the password to expire.	ACCOUNT_STATUS/DBA_USERS
erOraProxyUsers	The proxy user for this user.	PROXY/PROXY_USERS
erOraRsrcConsumerGroup	The consumer group that a user can switch to.	GRANTED_GROUP/ DBA_RSRC_CONSUMER_GROUP_PRIVS

Table 5. Attributes, object identifiers, descriptions, and corresponding column/table name on the Oracle database (continued)

Attribute	Description	Oracle column or table
erOraServiceHost	The host workstation where the Oracle service is running.	NA
erOraServicePort	The port on which the Oracle service is listening.	NA
erOraDefRsrcConsumerGroup	The default or initial resource consumer group for a user. If this attribute is not assigned to any value, the default value, DEFAULT_CONSUMER_GROUP, is used. This attribute can have either above default value or some value from the resource consumer group list that are allowed for the user (though resource consumer group is multivalued attribute). Assigning any value outside this list will result in error on the resource. The erOraRsrcConsumerGroup and erOraDefRsrcConsumerGroup must have the same value.	INITIAL_RSRC_CONSUMER_GROUP/DBA_USERS
erOraExpiryDate	The expiry date of an Oracle account.	ACCOUNT_STATUS
erOraCreateDate	The creation date of an Oracle account.	CREATED
erOraLockDate	The lock date of an Oracle account.	LOCK_DATE
erOraAccountStatusstr	The account status of an Oracle account.	ACCOUNT_STATUS
erServiceUid	The Oracle resource administrator ID.	NA
erPassword	The password for Oracle administrator.	PASSWORD/DBA_USERS
erUid	The login name.	USERNAME/DBA_USERS
erAccountStatus	The status of the account either enabled or disabled.	ACCOUNT_STATUS/DBA_USERS
eroradonotcascadedelete	Do not Cascade on Delete.	NA
eroraasoproperties	JDBC Thin Client Properties File Path	NA

Adapter attributes by operations

Adapter attributes by operations refer to adapter actions by their functional transaction group. They are required for customization, creating provisioning rules, and understanding what service/target attributes are supported by the adapter.

System Login Add

A System Login Add is a request to create a user account with the specified attributes.

Table 6. Add request attributes for Oracle

Required attribute	Optional attribute
erUid	All other supported attributes

System Login Change

A System Login Change is a request to change one or more attributes for the specified users.

<i>Table 7. Change request attributes for Oracle</i>	
Required attribute	Optional attribute
erUid	All other supported attributes

System Login Delete

A System Login Delete is a request to remove the specified user from the Oracle database.

<i>Table 8. Delete request attributes for Oracle</i>	
Required attribute	Optional attribute
erUid	None

System Login Suspend

A System Login Suspend is a request to disable a user account. The user is not removed, and the user's attributes are not modified.

<i>Table 9. Suspend request attributes for Oracle</i>	
Required attribute	Optional attribute
erUid erAccountStatus	None

System Login Restore

A System Login Restore is a request to activate a user account that was previously suspended. After an account is restored, the user can access the system by using the same attributes as the ones before the Suspend function was called.

<i>Table 10. Restore request attributes for Oracle</i>	
Required attribute	Optional attribute
erUid erAccountStatus	None

Test

You can use attributes to test the connection.

<i>Table 11. Test attributes</i>	
Required attribute	Optional attribute
None	None

Reconciliation

The Reconciliation request synchronizes user account information between IBM Security Verify Governance Identity Manager and the adapter.

<i>Table 12. Reconciliation request attributes for Oracle</i>	
Required attribute	Optional attribute
None	None

Special attributes

Certain attributes have special syntax and meaning that customers needs to be aware off. This information will be used to help the customer in how to supply the attribute value.This topic is not applicable for this adapter.

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